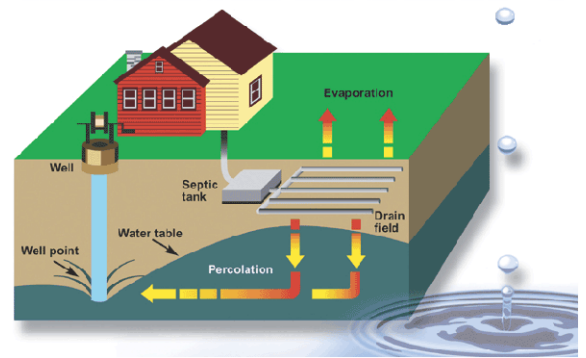


Your New Wastewater Treatment System

Your wastewater treatment system will be required to be maintained by an accredited service agent to ensure that the treatment plant continues to operate in accordance with Council's Approval to use conditions and EPA's Certificate of Approval conditions.

Helpful Hints

- The service frequency will be specified in your Council permit and/or the manufacturer's EPA Certificate of Approval. See overleaf for a list of service agents.
- Restrict the use of germicides (such as disinfectants and bleaches) as they will kill the micro organisms that assist in the treatment process.
- Use only detergents that have low levels of salts, phosphorus and chlorine.
- Do not use your system to dispose of sanitary napkins, disposable nappies, cotton buds and condoms.
- Minimise the amount of oil and fat that is flushed into your treatment system.
- Use a sink strainer to restrict food scraps from being flushed into your treatment system.
- Odours may occur after installation, following a pump out or following the accidental addition of a germicide. If this happens, flush a cup of lime down the toilet until the odour abates. If these odours have not abated in seven days, contact your plumber.
- The use of chemical additives is not recommended.



Signs your System is Failing

- Water drains slowly from your toilet, sink, shower or bath.
- Drainpipes gurgle because air bubbles are forced back through the system.
- Blocked fixtures with sewerage flowing from overflow relief gully.
- The backyard becomes waterlogged and effluent pools on the surface.
- Presence of dead and dying vegetation or green growth down slope of the effluent lines.
- Inspection pits and/or effluent lines consistently exhibiting high water levels.
- A pungent odour near the tank and/or effluent lines.
- Collapsed or sunken absorption trenches or broken pipes.





Your New Wastewater Treatment System

Servicing Agents for Wastewater Treatment Systems

To assist household owners, Council has provided the names and contact details of some companies who may be able to assist you with the servicing and/or maintenance of your wastewater treatment plant

These providers are not endorsed by Council and their names and contact details are provided as a point of reference only.

The names of other wastewater treatment plant servicing agents can be located in the Yellow Pages or by undertaking a Google search.

Wastewater Service Companies	Agents	Phone number
Austral	Dion Iervasi	0458 389 374
Bushman Plumbing Services (Fairhaven)		(03) 5289 6977 0407 896 977
Mailors Flat Concrete Products Pty Ltd	Daryl Bellman	(03) 5565 4239 0418 529 545
S & D Septic Waste Treatment Systems (Melton)		(03) 9747 0201
Septic Systems Australia Pty Ltd	Nikolaus Traube	1800 800 333
Statewide Wastewater Management Pty Ltd (Frankston Heights)		0408 869 626
Wimmera Wastewater Treatment		0419 505 783

