

# HACC PYP

## Referral guide for Service Providers

### Support for people under the age of 65 or Aboriginal and Torres Strait Islander People under the age of 50

#### Overview

Home and Community Care Program for Younger People (HACC PYP) provides basic support and maintenance services for people aged under 65 or Aboriginal and Torres Strait Islander people aged under 50 who experience difficulty performing the activities of daily living. The program aims to support people to remain independent and active at home, improve wellbeing and encourage social connection within their local community.

#### Practical Support

##### Home Care

Our trained staff can come to a client's house to help with the housework including sweep, mop and vacuum floors, clean bathrooms and toilets, clean benches and cupboards, dust, make or change beds.

##### Personal Care

Our trained and experienced community care staff can help your clients with personal hygiene including bathing and showering, dressing and undressing, toileting, shaving and grooming, eating and drinking, assistance with shopping.

##### Carer Respite

Carer Respite is about supporting the person in an unpaid caring role so that they can enjoy social activities, attend appointments, go shopping or participate in leisure activities.

##### Meals on Wheels

Meals on Wheels delivers tasty and healthy meals to clients' homes. Meals can include soup, main course, dessert and juice or fruit

#### Social Support

HACC PYP social programs aim to enhance social, emotional and physical well-being of participants in a friendly and relaxed group environment. Our friendly and experienced Social Support staff work with individuals to connect them to social activities that are based on their needs and interests. Our programs offer social connection through organised community outings, social meet-ups, peer support, group activities and regular care check-in calls.



# Eligibility

HACC PYP is for people aged under 65 and Aboriginal and Torres Strait Islander people under 50 who need assistance with activities of daily living. The most likely reasons for needing support to manage the activities of daily living are physical and/or mental health conditions, or due to chronic illness and/or short-term health conditions.

The key eligibility criteria are:

- Age
- Need for support in performing the activities of daily living
- Being a carer of someone who meets eligibility criteria

## How to make a referral

Referrals can be submitted directly to Warrnambool City Council's Home and Community Service at any time.

1. Confirm HACC PYP eligibility criteria
2. The referring agency must gain informed consent for the referral to proceed
3. All referrals must be completed by using the Service Coordination Tool Template (SCTT). Key documentation includes:
  - Consumer Information
  - Summary and Referral Information
  - Consent to Share Information
4. A copy of the SCTT can be accessed here: [warrnambool.vic.gov.au/hacc-pyp](http://warrnambool.vic.gov.au/hacc-pyp)
5. Email complete referral documentation to the HACC intake team: [hacc\\_coordination@warrnambool.vic.gov.au](mailto:hacc_coordination@warrnambool.vic.gov.au) or call 03 5559 4427

Once the referral is received the HACC intake team will contact the service user to confirm eligibility for support services and conduct an assessment

For more information about HACC PYP visit: [warrnambool.vic.gov.au/hacc-pyp](http://warrnambool.vic.gov.au/hacc-pyp) or contact our Home and Community Services on 5559 4801

