



Welcome to Warrnambool

Warrnambool is committed to ensuring equitable access. Social inclusion and respect for human rights for all people who live and visit our city.

Warrnambool City Council is a municipality covering 120sqkm in south-west Victoria. It contains the city of Warrnambool, which has a population of 34,000, and the small towns of Allansford, Woodford and Bushfield.



Clubs and associations

If you've ever wanted to be involved with a connected and caring community, Warrnambool will welcome you with open arms.

From sporting clubs, volunteer groups through to music societies, Warrnambool is rich in community spirit allowing you to get involved in your home town in fresh, exciting and meaningful ways

Connect with clubs and groups in Warrnambool
www.connectwarrnambool.com.au/

Emergency Contacts

Agency	Website	Emergency	Non-Emergency
Victoria Police	www.police.vic.gov.au	000	131 444
Victoria Police Local Station	www.police.vic.gov.au/location	000	131 444
Victoria State Emergency Services (SES)	www.ses.vic.gov.au/warnings/emergency-contacts	000 Vic Emergency Hotline 1800 226 226	132 500
Country Fire Authority	www.cfa.vic.gov.au/home	000	
Bureau of Meteorology	www.bom.gov.au		8920 3800
Electricity & Gas	www.esv.vic.gov.au/safety-education/emergencies	000	03 9203 9700
Water	www.wannonwater.com.au	1300 926 666	1300 926 666
Crime Stoppers	www.crimestoppersvic.com.au	1 800 333 000	1 800 333 000

Entertainment Festivals & Events

From high calibre sporting events; to music, arts and cultural festivals that draws visitors and media from all over Australia. No matter what you are looking for, at any given time of the year, our region will have an event or festival to suit. www.warrnambool.vic.gov.au/events

Waste Collection

Time

Place your bin out before 9.00pm the night before your collection day.

Recycle Bin

240 litre wheelie bin with a yellow lid for all recyclable containers, paper and cardboard - collected fortnightly.

FOGO Bin

240 litre wheelie bin with green lid for all food and garden waste collected fortnightly on the alternate week to recycling.

Garbage Bin

Small wheelie bin with a red lid for all garbage - collected weekly.

www.warrnambool.vic.gov.au/collection-schedules



Emergencies

Examples of emergencies and when to use 000 would be:

- any situation where life or injury is threatened;
- motor vehicle accident where people are injured;
- air, rail or water accident;
- any event which might cause danger to people or property;
- explosion or bomb incident/threat;
- a disturbance or breach of the peace, for example a domestic violence incident or anti-social behaviour; or any suspected offence in progress, being witnessed or just committed.

Education

Child Care

Warrnambool City Council has been involved in offering quality childcare to the Warrnambool community for the past 36 years.

Our very experienced staff are focused on the health and happiness of your child, which includes serving nutritionally balanced meals and snacks, maintaining natural and appealing outdoor play spaces and offering a wide variety of activities.

We facilitate a range of childcare options to suit you, including Centre Based Child Care, Family Day Care, After Kinder Care, After School Care and Vacation Care.

www.warrnambool.vic.gov.au/child-care

Primary, Secondary & Tertiary

There are numerous government and private schools across the Great South Coast region. All schools teach a common curriculum and also develop their own programs.

A full list of government, Catholic and independently operated schools may be found on the Victorian Government Department of Education and Training's website at: www.education.vic.gov.au

Hospitals

South West Healthcare has a number of campuses located across the region and provides a broad range of services in all speciality areas.

Warrnambool Base Hospital

Ryot Street

Warrnambool VIC 3280

Phone 5563 1666

Hours of service: 24 hours a day, seven days a week.

Services include alcohol & drug unit, coronary care, hospice care, renal dialysis, obstetric services, oncology unit, paediatrics, psychiatric care and rehabilitation services.

South West Regional Cancer Centre Warrnambool

Icon Cancer Centre Warrnambool is located within South

West Regional Cancer Centre, an integrated cancer centre for the residents of South West Victoria. SWRCC is located opposite South West Healthcare's Warrnambool Base Hospital on Ryot Street.

St John of God Hospital Warrnambool

St John of God Warrnambool Hospital is a private hospital delivering patient-focused care to people living in rural south western Victoria and South Australia.

The hospital provides a range of private medical and surgical services ensuring specialist medical care for patients of all ages. Services include outpatient physiotherapy, dietetics and diabetes management and rehabilitation programs in a fully equipped gym with large hydrotherapy pool.



Translating and Interpreting Services

The Translating and Interpreting Service (TIS National) is an interpreting service that provides a 24 hours a day, 7 days a week telephone interpreting service:

Phone: 131 450 (within Australia)

Phone: +61 3 9268 8332 (outside Australia)

TIS National provides interpreting services for people who do not speak English and for government agencies and businesses that need to communicate with their non-English speaking clients. More information is available by visiting the TIS National website: www.tisnational.gov.au

Multicultural Community Contacts

Information on Multiculturalism and Diversity in the Barwon South West (Great South Coast) region can be found here www.multiculturalcommission.vic.gov.au/vmc-regional-advisory-councils

There are two main ways the office assists migrant and multicultural communities and promotes cultural and linguistic diversity in our multicultural society:

- sponsoring grants and awards programs
- providing information, such as fact sheets, calendars of events and other publications.