

Community Services and Infrastructure Plan (CSIP) Warrnambool City Council



FINAL REPORT

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List of Abbreviations

ABS	Australian Bureau of Statistics
AEDI	Australian Early Development Index
CSIP	Community Services and Infrastructure Plan
GSCRGP	The Great South Coast Regional Growth Plan
HACC	Home and Community Care
LGA	Local Government Area
SEIFA	Socio-Economic Index for Areas
WAVE	Warrnambool Action Vision for Everyone - Neighbourhood Plans
WWPS	West Warrnambool Primary School

Report Production

Action	Date	Project Team Member
Audit of existing community services and facilities	December 2012	Project Working Group and K2 Planning
Analysis of population trends, industry benchmarks and other factors impacting on demand for community services	February 2013	Richelle Charman and Dr. Kate Kerkin K2 Planning
Consideration of other factors impacting on the need for a community services and infrastructure	March 2013	Project Working Group and K2 Planning
Revision of benchmarks and related needs for community services and infrastructure	April 2013	Project Working Group and K2 Planning
Development of CSIP Discussion Paper	May/une 2013	Project Working Group and K2 Planning
Project engagements: <ul style="list-style-type: none"> - Project Reference Group Workshop - Stakeholder Interviews 	June/July 2013	Project Manager and K2 Planning
Community Engagement Report	July 2013	K2 Planning
Draft Report	September 2013	K2 Planning and Project Working Group
Final Report	October 2013	K2 Planning, Project Working Group

Disclaimer: The data and assumptions used in to prepare this report were current at the time of writing. This report will be reviewed when updated population forecasts, policy changes and accepted benchmarks for service provision are released.

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1. Executive Summary

1.1 Introduction

The Warrnambool Community Services and Infrastructure Plan (CSIP) 2011 – 2026 has been developed with the support of the State Government to:

- Respond to the significant population growth anticipated for Warrnambool
- Identify the likely community service needs of the community up to 2026
- Address mismatches between service delivery locations and population growth areas
- Encourage partnership with other organisations in the delivery of community services
- Plan for adaptable and multi-purpose community facilities that respond well to changing policy directions, community needs and priorities
- Lead to increased efficiencies in the use of community infrastructure and facilities across Warrnambool

The purpose of the CSIP is to provide a guide for Council, other service providers and community organisations about the likely needs of Warrnambool's population as it grows. The plan identifies additional services and infrastructure which are likely to be required, and this report should be considered as the basis for more detailed service planning and infrastructure feasibility studies required to define the specific needs for particular services or locations in the future.

The population forecasts, demographic data and assumptions used in this report were current at the time of writing. This Plan will be reviewed as necessary when updated population forecasts, data, policy changes and accepted benchmarks for service provision are available.

1.2 Scope of the Plan

The following types of Council owned facilities are considered in the CSIP:

- Kindergartens
- Child care centres
- Community centres and halls
- Meeting rooms
- Club rooms/Sporting Pavilions (where they provide meeting or community spaces)

Table 4 sets out the Council operated community services considered in the project.

The CSIP considers future demand for community services and infrastructure across Warrnambool using the following Planning Areas:

Planning Area 1:

- Dennington
- Warrnambool West

Planning Area 2:

- South Warrnambool
- Merrivale

Planning Area 3:

- Botanic Area
- Central Warrnambool

Planning Area 4:

- East Warrnambool
- Racecourse Area
- North Warrnambool

Planning Area 5:

- North of Merri

Planning Area 6:

- South East Warrnambool
- Hopkins Area

Planning Area 7:

- North East Warrnambool

Planning Area 8:

- Bushfield
- Woodford

Planning Area 9:

- Allansford
- Rural East Area

Tasks undertaken to complete the CSIP include:

1. Policy and Literature Review
2. Community services and infrastructure audit
3. Demographic and Social Analysis of each Planning Area
4. Community Service and Infrastructure Provision Benchmarking
5. Consideration of land use changes and future development across Warrnambool
6. Project Working Group meetings to consider other factors impacting on the demand for community services and infrastructure
7. Development of Warrnambool CSIP Discussion paper
8. Key Stakeholder Workshop to consider Discussion Paper and identify potential partner responses
9. Key Stakeholders interviews to identify partnership responses to future demand for community services and infrastructure
10. Development of Warrnambool Community Services Infrastructure Policy

The CSIP includes:

1. **Community Services and Infrastructure Plan** (this report)
2. **CSIP Background Report** provides the specific data base that informs the CSIP including:
 - Audit of community services and facilities
 - Analysis of future demand using industry benchmarks and population forecasts
3. **CSIP Engagement Report** provides full details of all engagement activities conducted as part of the project

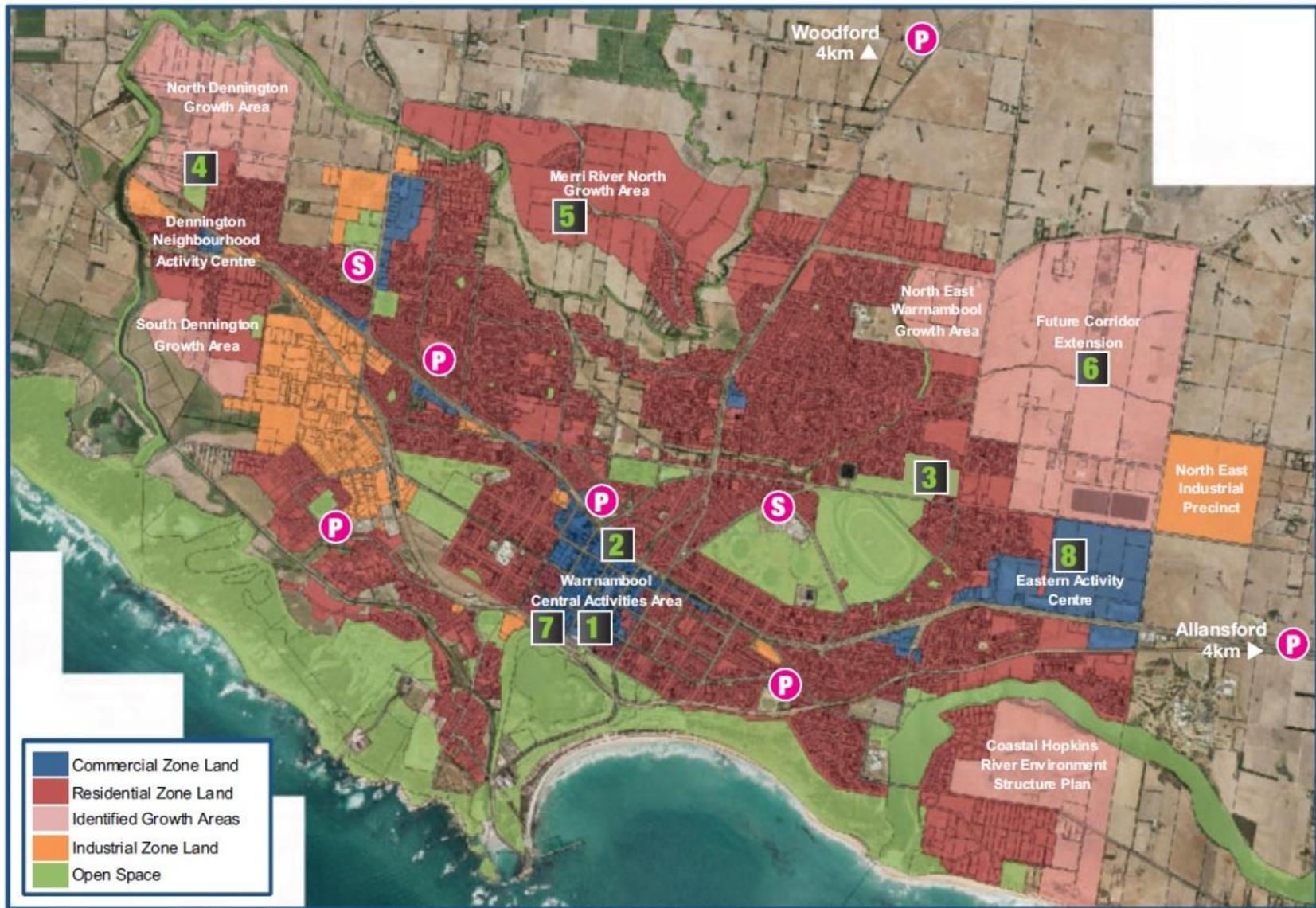
The Warrnambool CSIP reflects the current State and Federal* policy emphasis on multi-purpose community facilities that are flexible and adaptable to changing social needs. The Warrnambool Community Services and Infrastructure Policy promotes:

- Integrated Community Facilities or 'Hubs'
- A hierarchy of community infrastructure service provision
- Flexible and multi-purpose community 'hubs'
- Service Integration
- Partnership approaches to service delivery
- Early provision of community services and infrastructure
- Consideration of the needs of specific user
- Co-ordination between Federal, State and Local governments to ensure infrastructure funding

Figure 1 sets out the possible locations for community hubs across Warrnambool including existing facilities that might be expanded and new facilities that could be developed.

*Note: the policy context was prepared prior to the Federal Election in September 2013 and reflects the policies of the Rudd/Gillard Labor Party. These may be subject to change and the impact of such changes on this Plan will be reviewed as required.

COMMUNITY CENTRES/HUBS



EXISTING

- 1 Archie Graham Community Centre
- 2 Warrnambool Children's Services

POTENTIAL

- 3 Briery Rec Reserve
- 4 Dennington
- 5 North of th Merri *
- 6 North East *
- 7 Shared Library at SW Tafe
- 8 Eastern Activity Centre*

Existing Government school sites **P** = Primary **S** = Secondary

*Site not defined

Figure 1: Possible location of Community Hubs across Warrnambool including existing facilities that might be expanded and new facilities that could be developed.

Table 1 sets out the proposed hierarchy, type and timing of community hubs across Warrnambool.

Table 1: Proposed hierarchy of community infrastructure – Warrnambool

Proposed Community Hub		Facility Type	Timing to progress
No.	Location		
1	Archie Graham Community Centre	Municipal	Existing
2	Warrnambool Children’s Service Centre	Municipal	Existing
3	Brierly Recreation Reserve	Neighbourhood	Short term
4	Dennington	Neighbourhood	Medium Term
5	North of the Merri	Neighbourhood	Medium Term
6	North East	Neighbourhood	Long Term
7	Shared Library at SW TAFE	Regional	Medium Term
8	Eastern Activity Centre	Neighbourhood	Longer Term

1.3 Schools as Community Hubs

Government primary and secondary schools provide an opportunity for local communities to utilise existing infrastructure. Council will work with schools to enable them to share their facilities with other community organisations and groups.

2. Key Findings

2.1 Increasing demand for community services and infrastructure

The Warrnambool population is projected to increase by an additional 23% by the year 2026 - from 34,238 people (2011) to 42,068 people (2026)(Source: id.com forecast).

Population forecasts suggest that the number of children, young people, and people aged 70 years and over, will increase between 2011 and 2026.

These population trends will result in increased demand for community services including early years services, services for young people and programs and activities for older years residents.

A range of other factors also impact on future demand for community services and infrastructure across Warrnambool including:

- Increased use and demand of services by older residents
- Specific needs of young people particularly the need for dedicated youth spaces
- Increased demand for early years services with approximately 8% of the families with children enrolled in kindergartens and 13% of families using child care in the City living outside of Warrnambool
- The current model of service delivery for outside school hours care in Warrnambool means that this service may be difficult for some families to access
- Residents of the Moyne Shire accessing a range of services in Warrnambool
- Growing demand for administrative, meeting and program spaces by community organisations/groups
- Council is actively promoting walking, cycling and other health promotion opportunities
- Local community priorities that have previously been identified through the WAVE project

2.2 Best practice approaches to planning community facilities

Best practice approaches to planning community services and infrastructure currently promote multi-purpose community facilities or 'hubs' that include:

- Flexible and adaptable design/floor plans
- Shared internal and external spaces
- Collocation with other activities and spaces
- Availability for use by a wide range of groups, promoting intergenerational activities and connections

The benefits of shared multi-purpose community hubs include:

- opportunities to share infrastructure (i.e. meeting spaces and car parking)
- cross promotion of services
- economies of scale (i.e. reduced cost of service provision and access to services)
- provision of a greater number of services on a single site
- increased access to, and awareness of, sport and recreation opportunities

2.3 Future planning for community services and infrastructure across Warrnambool

Figure 1 sets out the possible locations for community hubs across Warrnambool including existing facilities that could be expanded and new facilities that could be developed.

Table 1 sets out the proposed hierarchy, type and timing of community hubs across Warrnambool.

Chapter 6 provides the Warrnambool City Council Community Services and Infrastructure Policy developed as part of this project. The Policy will guide the future planning and delivery of Council owned and/or operated community services and infrastructure.

3. Recommendations

The following strategic recommendations are proposed to ensure the timely provision of community services and infrastructure across Warrnambool:

1. Warrnambool City Council (Council) endorses the Warrnambool Community Services and Infrastructure Policy (Attachment 1) including the following hierarchy of community services and infrastructure:
 - a. **Neighbourhood level community facilities** – located in neighbourhood level activity areas and communities that have a population between 2,500 – 3,000 people or have particular requirements in relation to the range of services required in response to community needs or specific target groups
 - b. **Local level community facilities** – integrated facilities and services located in local level activity areas in communities which have populations of 5,000 – 10,000 people
 - c. **Municipal level community facilities** – integrated facilities and services located in prime activity areas, i.e. central Warrnambool, responding to the needs of the whole community
 - d. **Regional/Sub regional level community facilities** - integrated facilities and services located in central activity areas with the ability of responding to regional or sub-regional needs
2. Council will support the co-location or/ integration of Council community services within community hub developments
3. Council will continue to seek capital funding and resources to meet the increasing demand for community services and facilities. This will include, where appropriate, applications for capital funding, developer contributions, and encouraging commercial investment
4. Council will pursue where possible and practicable the development of integrated models of service provision
5. Council will explore the future development of community infrastructure through feasibility studies related to individual community hubs
6. Where appropriate Council will consider investment in community infrastructure through joint partnership arrangements that are in the best interests of the community
7. Council will actively seek to develop effective partnerships with local schools, private sector organisations and relevant State Government Departments in the joint development and use of multipurpose, integrated, community services and facilities
8. Council will also consider the planning of other non-Council community facilities across Warrnambool
9. Council will advocate to the State Government in relation to reviewing provision ratios for community services and infrastructure to ensure appropriate planning for regional communities

4. Planning for Community Services and Infrastructure in Warrnambool

4.1 Purpose of the Community Services and Infrastructure Plan

The Warrnambool Community Services and Infrastructure Plan (CSIP) identifies the community services likely to be required in Warrnambool 2011 - 2026, and promotes an integrated and strategic approach to the provision of infrastructure/ community facilities required to deliver these services and also meet broader community needs. This integrated approach to service planning and provision of community infrastructure enables Council to plan for the provision of adaptable, multi-purpose, flexible facilities which deliver on local priorities and improve access to community services and spaces across the municipality.

The Plan identifies opportunities for more efficient and effective provision of community infrastructure through the development of shared, multi-purpose facility models (hubs) and improved provision of meeting spaces for the community. The plan will allow Council to facilitate outcomes which improve access for individuals and delivery of more integrated services in the local community.

Development of the CSIP has been guided by the following Vision and Principles:

Vision

Warrnambool's residents will have access to a range of well maintained, well managed and appropriately designed and located community services and facilities. These facilities will accommodate a diverse and integrated range of services, programs and activities, and will make a significant contribution to enhancing the health and well-being of the Warrnambool community.

Overarching Principles

1. Council supports the development of integrated community facilities that are accessible, flexibly designed and multifunctional
2. Community services and facilities should wherever possible:
 - be located near activity centres with walkable catchments
 - be co-located with other community services and activities
 - promote linkages with recreation and open space
3. Warrnambool City Council is actively responding to needs for early years services across the municipality with a focus on education and continued support for Council and private sector provision of long day care
4. The need for built community infrastructure to support specific council services for older and disabled residents is less than for early years' services. The focus in the aged and disability services is on care and programs in the community which are integrated into facilities delivering services for the whole population.

The CSIP sets out a range of issues impacting on future planning for community services and infrastructure across Warrnambool including:

- Population trends
- Current supply of council provided community services and facilities
- Anticipated demand for council provided community services and facilities

4.2 Best Practice Approaches to Planning Community Services and Infrastructure

Best practice approaches to planning community services and infrastructure currently promote multi-purpose community facilities, or 'hubs', that respond to a range of community needs. Multi-purpose community facilities can be located in areas that reach a wide range of the community. They can encourage shared delivery of services and service delivery can change over time, responding to ongoing changes in community needs. This section outlines some of the current best practice approaches to planning for shared or multi-purpose community facilities. It informs the development of a best approach to planning for social and community services and infrastructure across Warrnambool.

The overarching aim in planning for and delivering community infrastructure is ensuring that community facilities are integrated and well-coordinated including:

- located in suitable locations
- meeting existing and future community needs
- (including design, site placement, function, access points, sustainability, adaptability, public transport, car parking, future proofing and relationship to nearby facilities)
- delivered in a timely, well-coordinated and sequenced manner
- providing the best value for money and community outcomes for funding partners (including maximising shared use, capitalising on land ownership opportunities and enduring community support)
- addressing the interface and connection between land uses (including design elements such as the image and character of community facilities and their surrounds)
- leveraging required funding from appropriate
- public and private sources

A range of factors contribute to high-quality community facilities including:

- sound land use and integrated planning
- good building design
- clear service and community planning
- sustainable funding
- strong partnerships

Community facilities that support and promote community connection have:

- Flexible and adaptable design/floor plans
- Shared internal and external spaces
- Collocation with other activities and spaces
- Availability for use by a wide range of groups, promoting intergenerational activities and connections

Table 2: Steps Involved in Best Practice Approaches to Planning Community Hubs in Victoria

Stage 1: Land and Precinct Planning	Undertake precinct structure planning or master planning to establish overall parameters for the community precinct or site
Stage 2: Vision and Concept	Identify key stakeholders and develop a shared vision and concept to lay the foundations for the project and articulate a vision for the community
Stage 3: Project and Partnership Establishment	Work together to establish a sustainable project partnership to plan for a specific community precinct or piece of community infrastructure
Stage 4: Detailed Scoping and Options	Develop a range of options for the design and delivery of community infrastructure to determine its operational scope and support the project vision
Stage 5: Business Case	Develop documentation that demonstrates a clear project need and an investment rationale to help the project achieve funding and support
Stage 6: Project Management	Establish and follow sound project management processes to ensure the community infrastructure is fit for purpose and delivered on time, within scope and budget
Stage 7: Preparing for Operations	Establish clear operational requirements and governance structures to ensure the long-term viability of community infrastructure

Source: Adapted from 'A Guide to Delivering Community Precincts' Department of Planning and Community Development (DPCD)

Multi-purpose community hubs

Demand is increasing for accessible, coordinated and well-designed community facilities in communities across Australia. This demand is largely linked to increasing population size and the need for accessible services. It is also linked to the increasing need for communities to have places to meet and connect with each other. Community hubs are not just places where people can access services. Community hubs play a vital role in creating healthy communities, enhancing wellbeing, building social networks and providing a resource for training, employment and personal development.

Integrated community facilities, or 'community hubs', are a vital component of creating healthy communities. Integrated or shared community hubs are:

- owned, funded or leased by government or the community
- used by more than one group
- used for a range of activities that share buildings, rooms or open spaces at the same time (concurrently) or at different times (sequentially)

The activities supported by integrated community hubs are wide ranging and can include:

- neighbourhood houses
- youth groups
- public meeting spaces

- emergency services
- community health services
- early years and family services
- education programs and services
- aged care services
- libraries
- recreational facilities

Integrated community hubs work well when they are co-located with other opportunities such as:

- public transport routes
- retail strips
- car parking opportunities
- recreation opportunities
- open space networks
-

Community hubs located in open space reserves can provide positive outcomes for the open space including:

- a vibrant focal point for the community
- passive community surveillance
- increased awareness / use of the open space and physical activities

The benefits of shared multi-purpose community hubs include:

- opportunities to share infrastructure (i.e. meeting spaces and car parking)
- cross promotion of services
- economies of scale (i.e. reduced cost of service provision and access to services)
- provision of a greater number of services on a single site
- increased access to, and awareness of, sport and recreation opportunities

Best practice planning for community hubs also includes public participation and community involvement in the governance and operations of shared community facilities. The following approaches are often used:

- community participation in planning, reference and advisory committees
- community members as respondents and participants in feedback processes
- comprehensive community engagement (including community forums)
- inclusion of community committee members and office bearers
- governance training for community committee members
- coordination roles filled by members of the community, either as volunteers or employed personnel

Source: 'A Guide to Governing Shared Community Facilities' Department of Planning and Community Development

These best practice approaches inform the approach and recommendations of the Warrnambool CSIP.

5. Developing the Warrnambool Community Services & Infrastructure Plan

5.1 Project Approach

The Warrnambool Community Services and Infrastructure Plan was developed through the following tasks:

1. Review and analysis of relevant literature, Federal, State and Local Government policy as set out in Table 3 below. Key findings from the review are included in each relevant Planning Area.
2. Audit of Warrnambool City Council community services and infrastructure (refer to CSIP Background Report)
3. Identification of local community priorities previously identified through the WAVE project
4. Demographic and Social Analysis of each Planning Area
5. Analysis of anticipated future demand for community services and infrastructure using:
 6. Industry benchmarks
 7. Benchmarks developed by Warrnambool City Council for the CSIP project (refer to CSIP Background Report for full details)
 8. Project Working Group meetings to consider other factors impacting on the demand for community services and infrastructure
 9. Development of Warrnambool CSIP Discussion paper for use during project consultations and including:
 - Vision and Principles for Warrnambool Community Services and Infrastructure
 - Project Scope and Definitions
 - Identified demand for community services and infrastructure for each Planning Area
10. Key Stakeholder Workshop to consider Discussion Paper and identify potential partner responses
11. Key Stakeholders interviews to identify partnership responses to future demand for community services and infrastructure (refer to CSIP Community Engagement report for full details of all project engagement activities)
12. Development of Warrnambool Community Services and Infrastructure Policy

Table 3 Strategies and policies reviewed in project

Warrnambool City Council	State Government	Federal Government
Council Plan 2009 - 2013 (Revised 2012)	Blueprint for Early Childhood Development and School Reform	National Urban Policy on Liveability, Dept. of Infrastructure and Transport, 2011
Health and Wellbeing Plan 2011 - 2013	Early Years Learning and Development Framework	National Health Reform – Progress & Delivery, 2011
Community Access Plan Review Template	Maternal Child & Health – Key ages and stages framework	Care of Older Australians Report, Productivity Commission, 2011
Active Ageing Plan Review Template	Schools as Community Facilities	Investing in the Early Years – A National Early Childhood Development Strategy. An Initiative of the Council of Australian Governments, 2009
Active Ageing Plan 2008 - 13	A Sustainable Model for Early Childhood Infrastructure in Victoria	National Quality Framework for early education and care
Municipal Early Years Plan 2009 - 2013	Ageing in Victoria – a Plan for age-friendly society 2010-2020, DPCD	The Australian Public Service Social Inclusion policy design and delivery toolkit Department of Prime Minister & Cabinet, 2009
Community Access Plan 2009 - 2013	Active Ageing Service Model	Australia: the healthiest country by 2020 National Preventative Health Strategy 2009
Community Engagement Policy 2010	Getting it Together: An inquiry into the Sharing of Government and Community Facilities - Final Report September 2009 (also response by government – March 2010)	
Warrnambool Library Service Review	Guide to Governing Shared Community Facilities DPCD	
Warrnambool Cultural Development Plan	Guide to Delivering Community Precincts DPCD and Growth Areas	
Regional Maternal and Child Health Review	Indicators of Community Strength in Victoria: Framework and Evidence, DPCD - 2011	
Warrnambool Recreation Plan 2007 - 2017	Victorian Early Years Learning and Development Framework 2009	
Planning for Kindergarten Provision in Warrnambool 2013 and beyond	Local Government Act 1989, Section 3E; 1 The functions of a Council include: (c) providing and maintaining community infrastructure in the municipal district (b) planning for and providing services and facilities for the local community	
Implementing Universal Access to Early Childhood Education	Improving Care for Older People: A Policy for Health Services	
Youth Services Review	The Great South Coast Regional Growth Plan	

Warrnambool City Council	State Government	Federal Government
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Sustainable Transport Strategy 2010 - 2020	The Public Health and Wellbeing Act 2008	
Environmental Sustainability Strategy 2008 - 2013		
Draft North Dennington Structure Plan 2013		
North East Corridor Outline Development Plan		
North Eastern Growth Area Structure Plan		
North East Warrnambool Structure Plan 2008		
Coastal/Hopkins River Structure Plan 2008		
Warrnambool Planning Scheme		
Warrnambool Land Use Strategy 2004 – 2024		
Warrnambool City Centre Revitalisation Structure Plan		
Warrnambool Planning Scheme Amendment C69 North of Merri River Structure Plan and Development Contributions Plan		
Council Asset Management Practices Improvement Strategy 2008		
Great South Coast Health and Wellbeing Profile		
The Great South Coast Regional Strategic Plan		
Merri Street East & Raglan Parade Analysis and Issues Report		
Warrnambool Industrial Land Use Review		
Dennington Neighbourhood Activity Centre Structure Plan		
Brierly Reserve Master Plan 2012		
Brierly Reserve Master Plan Background Report 2012		
Cultural Diversity Policy 2006		
Retail Strategy 2007		
AquaZone 2025 Strategy DRAFT		
Eastern Activity Precinct Structure Plan		
WAVE West Neighbourhood Plan 2005		
WAVE South Warrnambool Neighbourhood Plan 2005		
WAVE Merrivale Neighbourhood Plan 2005		
WAVE East Warrnambool Neighbourhood Plan 2005		

5.2 Relevant Policy Context

Key issues emerging from the **Federal Government** policy context* related to community services and infrastructure include:

1. Plan for physical and community infrastructure that enables it to be provided in a way that is efficient, equitable, accessible and timely
2. Design and develop services for children and families to accord with the needs of each local community and be accessible and responsive to the particular cultures, languages and circumstances of the community
3. Plan for a more equitable distribution of social infrastructure initiatives
4. The highest priority should be given to making appropriate and sufficient levels of assistance available to children and families that are known to have the greatest need (vulnerable children)
5. Service planning and delivery should support partnerships between tiers of government and the community
6. Service planning should reflect an emphasis on preventative health promotion
7. Ensure every child is able to enrol in a early learning and care program at an early childhood education and care centre – i.e. improving access to quality early childhood education and care through providing universal access to 15 hours of four year old funded pre-school in the year before school by 2013
8. The National Quality Framework includes changes in the provision of early years services such as the ratio changes for children in the 0-24 months age range. From 1 January 2012 services are required to have 1 educator for every 4 children in this age group. Other key staffing arrangements including ratios for other age groups and qualification requirements will be phased in between 2014 and 2020.*
9. From 1 January 2012, most long day care, family day care, preschool (or kindergarten) and outside schools hours care services will operate under the National Quality Framework

Key issues emerging from the **State Government** policy context related to community services and infrastructure include:

1. The Victorian Local Government Act (1989) indicates that the functions of Council include:
 - (b) planning for and providing services and facilities for the local community;
 - (c) providing and maintaining community infrastructure in the municipal district¹Planning should: promote compact centres with accessible community infrastructure; create liveable communities; promote a sense of place and cultural identity; ensure accessible and equitable social infrastructure that responds to community needs
2. Co-location of facilities and integrated services, community hubs and encouraging shared use of facilities such as schools

¹ Victorian Local Government Act (1989), Section 3E, page 21.

[http://www.legislation.vic.gov.au/Domino/Web_Notes/LDMS/LTObject_Store/LTObjSt6.nsf/DDE300B846EED9C7CA257616000A3571/32807739DAFB424ACA2578DB001B8014/\\$FILE/89-11aa109A%20authorised.pdf](http://www.legislation.vic.gov.au/Domino/Web_Notes/LDMS/LTObject_Store/LTObjSt6.nsf/DDE300B846EED9C7CA257616000A3571/32807739DAFB424ACA2578DB001B8014/$FILE/89-11aa109A%20authorised.pdf)

*** Note the policy context was prepared prior to the Federal Election in September 2013 and reflects the policies of the Rudd/Gillard Labor Party. These may be subject to change and the impact of such changes on this Plan will be reviewed as required.**

3. Improving health and wellbeing
4. Addressing disadvantage and inequity amongst Victorians
5. Partnerships between Government and the community, especially parents and families
6. Partnerships for shared facilities and community hubs must include local councils, community organisations, schools, sport and recreation facilities, education and training providers and not-for-profit organisations
7. Possible funding sources include Public Private Partnerships and developer infrastructure contributions

Policy changes within the early learning sector include:

- providing all children with access to a preschool program delivered by a four year trained qualified early childhood teacher for 15 hours per week over 40 weeks a year by 2013
- requiring long day care centres to have a four year trained early childhood teacher on site by 2014 (regardless of whether they operate a kindergarten program or not)
- reduction of teacher to child ratios from the current 1:15 to a new ratio of 1:11 by 2016*

In relation to Home and Community Care an 'active service model' has been developed in line with the principles of successful ageing. The key components of this model include:

- An emphasis on capacity building or restorative care to maintain or promote a client's capacity to live as independently as possible
- An emphasis on a holistic 'person-centred' approach to care, which promotes clients' wellness and active participation in decisions about care
- Provision of more timely, flexible and targeted services that are capable of maximising the client's independence

The Public Health and Wellbeing Act 2008 outlines specific directions for local governments in relation to health and wellbeing. These include:

- Creating supportive environments for health and strengthening the capacity of the community and individuals to achieve better health
- Initiating, supporting and managing public health planning processes at the local level
- Developing and implementing local policies for health
- Facilitating and supporting local agencies with an interest in public health
- Coordinating and providing immunization services

*** Note the policy context was prepared prior to the Federal Election in September 2013 and reflects the policies of the Rudd/Gillard Labor Party. These may be subject to change and the impact of such changes on this Plan will be reviewed as required.**

The Great South Coast Regional Growth Plan (GSCRGP) identifies the following key development issues for Warrnambool:

- Warrnambool is the principal growth centre, attracting the majority of expected population growth
- Key service industry development and employment as well as higher order services will locate in Warrnambool
- The towns around Warrnambool will accommodate some population growth as they provide an affordable, lifestyle and unique character alternative

Key issues emerging from the **Warrnambool City Council** policy context related to community services and infrastructure include:

1. Council is committed to:
 - actively promoting walking, cycling and other health promotion opportunities
 - ensuring that all people, including those with a disability, are not discriminated against in access to Council's services and facilities on the basis of their disability, or for any other reason
 - develop and support cultural activities that provide opportunities to celebrate, engage and participate in creative and artistic endeavours
 - work with local service providers to advocate for improved access to health and education services
 - engage with young people need to be engaged in Council policy and program development and delivery
2. Local community priorities have previously been identified through the WAVE project
3. Council will investigate the feasibility of developing a multi-purpose community hub to meet the needs of the local community and reserve users at Brierly Recreation Reserve
4. Significant new residential development has been planned through Precinct Structure Plans including recommendations about future community facilities in growth areas
5. Relevant Structure Plans aim to:
 - provide cost-effective infrastructure and services that address the ongoing needs of the community while protecting the environmental values of the area
 - ensure that necessary social and physical infrastructure is adequately funded and delivered in a timely fashion
 - ensure that development is designed to facilitate the provision of efficient and effective public transport systems
 - consolidate the City Centre as Warrnambool's key community meeting place and hub for civic, cultural and education uses

Specific CSIP recommendations related to each planning area are provided in Chapters 7 – 16.

5.3 CSIP Project Scope

The following Council services are included in the scope of the CSIP:

Table 4: Council services

Community Services

- Home and Community Care
- Meals on Wheels
- Parenting Services
- Childcare
- Out of School Hours Care (OHSC)
- Kindergartens
- Respite services
- Planned Activity Groups
- Maternal and Child Health service

Capacity building services

- Youth programs
- Volunteer programs
- Community network support
- Parenting skills development and support
- Other community programs (including Archie Graham Community Centre programs)

Leadership and Advocacy

- Rural access
- Regional approaches to early years services and programs

Health Promotion

- Social support and skills development
- Exercise programs
- Events
- Sustainability initiatives

Health Protection

- Immunisation

Regional Services

- Carer's Groups
- Senior's Groups
- Centre Based Libraries
- Child First Alliance

The following types of Council owned/managed facilities are considered in the CSIP:

- Kindergartens
- Child care centres
- Community centres and halls
- Meeting rooms
- Club rooms/Sporting Pavilions (where they provide meeting or community spaces)

The following Council services are outside the scope of this project:

- Recreation services and facilities
- Open space planning
- Toy libraries
- Performing Arts/Exhibitions Facilities
- Community Arts Centres

(Please refer to list of Community Infrastructure and Services at Attachment 2- Section 17.2)

5.4 CSIP Planning Areas

For the purposes of the CSIP Warrnambool was divided into the following Planning Areas based on:

- Current and anticipated population trends
- Issues affecting the use and demand for Council provided community services
- Possible opportunities for responding to the anticipated demand for community services

Planning Area 1:	Planning Area 5:
- Dennington	- North of Merri
- Warrnambool West	Planning Area 6:
Planning Area 2:	- South East Warrnambool
- South Warrnambool	- Hopkins Area
- Merrivale	Planning Area 7:
Planning Area 3:	- North East Warrnambool
- Botanic Area	Planning Area 8:
- Central Warrnambool	- Bushfield
Planning Area 4:	- Woodford
- East Warrnambool	Planning Area 9:
- Racecourse Area	- Allansford
- North Warrnambool	- Rural East Area

Figure 2 shows the geographic location of each planning area.

This report provides an assessment of the anticipated community services and infrastructure required in Warrnambool as a whole and for the 9 planning areas described above.

Anticipated community services and infrastructure needs for Warrnambool are outlined in Chapter 6 and the recommendations for each planning area are provided in Chapters 7 – 16.



PLANNING AREAS

- 1 Dennington/West
- 2 South/ Merrivale
- 3 Central/Botanic
- 4 North/East- Racecourse
- 5 North of Merri
- 6 South East/Hopkins
- 7 North - East
- 8 Woodford/ Bushfield
- 9 Rural East/ Allansford

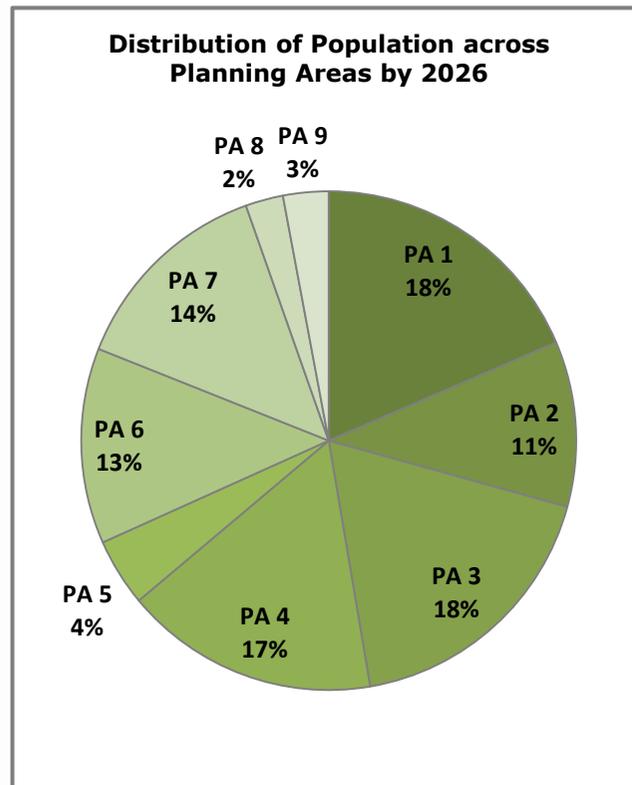


Figure 2: Planning Areas within the City of Warrnambool

5.5 Project Definitions

The following definitions are used in this report:

Community Services: For the purposes of the CSIP, community services are programs delivered by Council whose primary goal is to support individual or community well-being and to meet the needs of vulnerable and at-risk community members.

Community Infrastructure & Facilities: The scope of this project includes Council buildings and supporting infrastructure which are, or could be utilised, for delivery of community services and programs by Council, non- Council organisations and/or the community.

Youth Facilities (co-located): The CSIP will draw on the following definitions when exploring possible approaches to future planning for youth specific services and programs across Warrnambool:

Dedicated youth facility – an integrated ‘one stop shop’ municipal or sub-municipal level facility containing a mix of components including: Council’s youth staff, rooms for visiting or permanent services delivered by non-Council providers, general activities rooms, café/lounge/information areas, music/drama rehearsal rooms, community spaces etc.. This type of facility allows Department of Human Services, Council and non-government agencies to cooperatively plan for the future youth services.

Dedicated or youth friendly multipurpose spaces – provided at a neighbourhood/Municipal level youth friendly spaces can be incorporated into other community facilities such as community centres, community halls or multi-purpose community hubs.

Multi-purpose facilities/community hub: Integrated or shared community facilities are that are: owned, funded or leased by government or the community; used by more than one group; used for a range of activities that share buildings, rooms or open spaces at the same time (concurrently) or at different times (sequentially). This model of community infrastructure planning will guide the development of the CSIP. Please ref to the final section of this Discussion Paper ‘Best Practice Approaches to Planning Community Services and Infrastructure’ for more details.

Socio-Economic Index for Areas (SEIFA): Scores are constructed by the Australian Bureau of Statistics from the Census of Population and Housing data. These indexes allow comparison of the social and economic conditions across Australia. SEIFA index values (or scores) are derived from multiple-weighted variables, with the reference value for the whole of Australia set to 1,000. Values lower than 1000 indicate lower socioeconomic status, or relative disadvantage.

The Australian Early Development Index (AEDI): is a population measure of young children's development constructed by Department of Education, Employment and Workplace Relations and a range of other organisations. AEDI measures the five key domains of early childhood development that are closely linked to the predictors of good adult health, education and social outcomes.

6. Future Demand for Community Services & Infrastructure: City of Warrnambool

This chapter sets out the current and anticipated factors impacting on demand for community services and infrastructure in Warrnambool. These include

- Population trends/forecasts
- Social trends
- Other factors identified by the CSIP Project Reference Group
- Benchmarking of future demand for services and infrastructure

The population forecasts, demographic data and assumptions used in this report were current at the time of writing. This Plan will be reviewed as necessary when updated population forecasts, data, policy changes and accepted benchmarks for service provision are available.

6.1 Population Trends

A range of factors impact on the demand for community services and infrastructure across the Warrnambool local government area. The Warrnambool population has experienced a small increase since the 2006 census (8% increase), and is projected to increase by an additional 23% by the year 2026.

While the number of children aged between 5 and 9 years decreased slightly between 2006 and 2011, population forecasts suggest that the number of children, young people, and people aged 70 and over, will increase moderately between 2011 and 2026 (Refer Table 5 for details). These population trends will result in growing demand for community services across Warrnambool including increased demand for community services for young people and older age groups.

Table 5: Population trends and forecast - Warrnambool Overall

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	1,979	2,288	16%	2,465	2,660	2,837	24%
5 to 11 years	3,157	3,061	-3%	3,288	3,595	3,865	26%
12 to 17 years	2,865	2,884	1%	2,831	2,928	3,159	10%
18 to 24 years	3,314	3,584	8%	3,826	3,817	3,916	9%
25 to 34 years	3,875	4,307	11%	4,711	5,037	5,277	23%
35 to 49 years	6,474	6,701	4%	7,018	7,580	8,197	22%
50 to 59 years	3,850	4,253	10%	4,541	4,701	4,931	16%
60 to 69 years	2,615	3,272	25%	3,822	4,214	4,537	39%
70 to 84 years	2,867	3,151	10%	3,491	4,019	4,551	44%
85 and over years	600	737	23%	752	764	798	8%
Total	31,596	34,238	8%	36,745	39,315	42,068	23%

Source: ID Forecast

6.2 Social Trends

A range of social trends evident from 2006 to 2011 contribute to the demand for community services infrastructure across Warrnambool including:

- The median weekly household income increased by 14.8% (\$874 in 2006 and \$1,026 in 2011) – this is around 20% less than the state average.
- Unemployment has remained steady (5.2% people unemployed in 2006 and 4.9% in 2011). Youth unemployment remained higher at 14.1% of 15-19 year olds in 2011.
- The number of one parent families has increased (1,308 in 2006 and 1,432 in 2011).
- The number of lone person households has increased (3,020 people in 2006 and 3,372 in 2011).
- 2011 SEIFA shows 5 small areas with a SEIFA score of 1000 or over and 5 small areas with a score below 1000. The SEIFA score for the whole of Warrnambool has dropped by -0.5% (993.46 in 2006 and 988.6 in 2011) and therefore the level of disadvantage in Warrnambool has increased.
- 2009 AEDI results showed that 12.5% of Warrnambool's children were vulnerable on 2 or more domains. This was the highest in the Great South Coast Region.
- 2012 AEDI results show significant improvement in that this number has decreased to 7.5% of children vulnerable on 2 or more domains, which is 2% lower than the Victorian state average.

6.3 Other factors contributing to the demand for community services and infrastructure

A number of other factors also contribute to the demand for community services and infrastructure across Warrnambool including:

- Increased use and demand of services by older residents
- Specific needs of young people particularly the need for dedicated youth spaces
- Increased demand for early years services with approximately 8% of the families with children enrolled in kindergartens and 13% of families using child care in the City living outside of Warrnambool
- The current model of service delivery for outside school hours care in Warrnambool means that this service may be difficult for some families to access
- Residents of the Moyne Shire accessing a range of services in Warrnambool
- Growing demand for administrative, meeting and program spaces by community organisations/groups
- Council is actively promoting walking, cycling and other health promotion opportunities
- Local community priorities have previously been identified through the WAVE project

6.4 Identified need for community services - Warrnambool Overall

There are currently 23 council owned facilities across Warrnambool where community services are delivered. 71 community services operate from these and other privately owned facilities, across the City (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that **in addition to the existing services and facilities**, by 2026 Warrnambool will require the following **additional services/facilities**:

2.5	Four Year Old Kindergartens
141	Three Year Old Kindergarten Places
54.5	Occasional Child Care Places
246	Long Day Care Places
1.3 EFT	Maternal Child & Health Nurses
10.5	Playgroups
606	Outside School Hours Care Places
1.5	Youth Resource Centres
5.5	Youth Facilities (co-located spaces)
2	Neighbourhood House Spaces
4.5	Community Art Space - Flexible, Multipurpose, Shared Use
3	Community Based Health Care - Small to Medium
5.5	Multi-purpose Community Centres - Small
9.5	Community Meeting spaces - Small
1.5	Community Meeting spaces - Small to Medium
4.5	Community Meeting spaces - Medium to Large
53 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
	Home and Community Care Services required for an extra 1239 people

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

Like other areas across Australia, Warrnambool will no longer plan for stand-alone facilities that deliver a single community service. It needs to be noted that the additional services and facilities required could be provided from the same facility through an integrated community hub.

7. Planning Area 1 - Dennington and West

7.1 Population Trends

19.2% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 1 has experienced a significant increase in the number of people aged 70 and over (23%) between 2006 and 2011.

Population trends indicate that the number of young people aged 10 to 19 has decreased by 1.4% (889 in 2006 and 877 in 2011).

By 2026 it is anticipated that there will be a 19% increase in total population in the planning area, compared to a 23% increase in total population for Warrnambool overall.

Table 6: Population trends and forecast – Planning Area 1 Dennington and West

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	422	507	20%	531	561	606	20%
5 to 11 years	593	591	0%	650	701	754	28%
12 to 17 years	534	521	-2%	485	513	555	7%
18 to 24 years	632	673	6%	653	619	641	-5%
25 to 34 years	784	893	14%	953	1019	1070	20%
35 to 49 years	1245	1292	4%	1339	1433	1571	22%
50 to 59 years	713	787	10%	837	866	908	15%
60 to 69 years	564	631	12%	672	730	780	24%
70 to 84 years	465	569	22%	628	699	775	36%
85 and over years	52	102	96%	109	111	138	35%
Total	6,004	6,566	9%	6,857	7,252	7,798	19%

Source: ID Forecast

7.2 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 1 including:

- The number of one parent families has increased (265 in 2006 and 288 in 2011).
- The number of lone person households has increased (481 people in 2006 and 541 in 2011).
- 2011 SEIFA shows 1 small area with a SEIFA score of 1000 or over and 1 small area with a score below 1000, therefore the area is relatively disadvantaged.
- The SEIFA score for West Warrnambool has decreased (959.4 in 2006 and 952.5 in 2011).
- The SEIFA disadvantage score for Dennington has dropped (1025.9 in 2006 and 1002.2 in 2011).
- Therefore the overall level of disadvantage has increased between 2006 and 2011.

7.3 Other factors contributing to the demand for community

A number of other factors also contribute to the need for community services infrastructure across Planning Area 1 including:

- 11.5% of the families with children enrolled in kindergartens in this planning area reside outside of Warrnambool
- There is significant new residential development planned in this area
- It is expected that young families and first home buyers will move into this more affordable growth area
- The proportion of younger children and young adults will be higher than inner areas of Warrnambool
- WAVE report identified need for community meeting spaces as well as increased numbers of ageing lone person households
- In response to steadily rising four year old kindergarten enrolments Council officers met with a number of primary schools in 2012 to discuss the possibility of co-locating kindergartens at school sites. West Warrnambool Primary School (WWPS) showed strong interest in co-locating a kindergarten on site. With Council's support, WWPS succeeded in receiving \$300,000 from the Department of Education and Early Childhood Development (DEECD) under the "2012-13 Early Years Facility Upgrade Grants". The grant was provided to WWPS to renovate two classrooms to become two kindergarten rooms on the basis that Council would deliver a four year old kindergarten program at that site.
- Having a kindergarten on site at a primary school will provide the opportunity for families accessing kindergarten to do so at the same place as their older siblings. Co-location also provides the school with a chance to showcase its strengths to other families in the community. Given the range of community services provided for children and their families by Council, a stronger relationship between Council and Primary Schools in Warrnambool presents a number of opportunities to improve service provision for families. These will be explored by using the West Warrnambool site as a pilot for what can be achieved.

7.4 Policy Context

The following policy directions impact on future planning for community services and infrastructure in this planning area:

Provide cost-effective infrastructure that address the ongoing needs of the community while protecting the environmental values of the area (North Dennington Structure Plan – Revised, Draft 2013).

Ensure that necessary social and physical infrastructure is adequately funded and delivered in a timely fashion. Ensure that development is designed to facilitate the provision of efficient and effective public transport systems (North Dennington Structure Plan– Revised, Draft 2013).

The draft North Dennington Structure Plan identifies the opportunity for additional community facilities in the vicinity of the Dennington Recreation Reserve and the existing primary school. It notes that the

hub should have main road frontage and provide an easily identifiable community node with the growth area.(North Dennington Structure Plan – Revised, Draft 2013).

Council should consider the development of a Community Hub in the vicinity of Dennington Recreation Reserve (Warrnambool Recreation Plan, 2007 – 2017).

Co-location of early years services on school sites is consistent with broad state government policy direction that supports integrated service delivery across the early years and schools.

7.5 Identified Need for Community Services - Dennington and West

There are currently 4 council owned facilities in which services operate in this planning area. 23 community services operate from these and privately owned facilities located in the planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 1 will require the following **additional services/facilities**:

30	Three Year Old Kindergarten Places
11.5	Occasional Child Care Centre Places
127	Long Day Care Places
1	Maternal & Child Health Nurses
4	Playgroups
117	Outside School Hours Care Places
1	Youth Facility (co-located)
0.5	Neighbourhood House Spaces
1	Community Art Space - Flexible, Multipurpose, Shared Use
1	Multi-purpose Community Centres - Small
1	Community Meeting spaces - Small to Medium
2	Community Meeting spaces - Small
2	Community Meeting spaces - Medium to Large
0.5	Community Meeting spaces - Large
9.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
Home and Community Care Services required for 253.6 people	

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that the final CSIP will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. It needs to be noted that the additional services and facilities required could be provided from the same facility through an integrated community hub.

8. Planning Area 2 - South and Merrivale

11% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 2 has experienced a significant increase in births between 2006 and 2011 (51% increase).

Population trends indicate that the number of young people aged 5 to 9 has decreased by 9% (245 in 2006 and 224 in 2011).

By 2026 it is anticipated that there will be a 23% increase in total population in the planning area, with people aged 70 to 84 contributing the highest percentage increase (71%).

Table 7: Population trends and forecast – Planning Area 2 South and Merrivale

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	209	258	23%	298	315	323	25%
5 to 11 years	368	320	-13%	367	428	454	42%
12 to 17 years	317	325	3%	303	314	355	9%
18 to 24 years	370	379	2%	381	372	379	0%
25 to 34 years	466	556	19%	612	621	630	13%
35 to 49 years	669	679	1%	735	845	921	36%
50 to 59 years	493	515	4%	521	482	490	-5%
60 to 69 years	233	343	47%	431	461	469	37%
70 to 84 years	227	247	9%	281	357	423	71%
85 and over years	25	43	72%	52	58	60	40%
Total	3,377	3,665	9%	3,981	4,253	4,504	23%

Source: ID Forecast

8.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area2 including:

- The unemployment rate has decreased (165 people unemployed in 2006 and 158 in 2011).
- The number of one parent families has increased (265 in 2006 and 288 in 2011).
- The number of lone person households has increased (481 people in 2006 and 541 in 2011).
- The SEIFA score for South Warrnambool/Merrivale has decreased (970 in 2006 and 969.2 in 2011).
- Therefore the level of disadvantage has increased between 2006 and 2011, but the area remains relatively advantaged overall.

8.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 2 including:

- The area is comprised of three very distinct communities, each with their own meeting rooms
- SEIFA shows a relatively disadvantaged area
- The area is undergoing change with young families moving in.
- The area generally has good bus access to central Warrnambool
- Anticipated 40% increase in number of older years residents in area

8.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

WAVE Merrivale Neighbourhood Plan priority action plan for seeks to strategically address the following needs:

- A local community facility and place for young people to hang out, a playgro meet, and for older people to socialise.
- Local institutions like Merrivale Primary School, Cricket and Football Clubs continue to be an important and valued part of the community. WAVE Merrivale Neighbourhood Plan 2005

The WAVE South Warrnambool Neighbourhood Plan prioritised four specific goals:

- To ensure there is meaningful consultation between the South Warrnambool Community Association, the Warrnambool City Council, other community associations and groups.
- To identify and secure the use of a space for ongoing community activities.
- To develop pedestrian and cycle access along the Merri River and work towards the implementation of the Merri River Vision.
- To improve road and traffic safety in South Warrnambool. South Warrnambool Neighbourhood Plan 2005

8.4 Identified Need for Services - South and Merrivale

There are currently 5 council owned community facilities in this planning area. 7 community services operate from these and privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 2 will require the following **additional services/facilities**:

1	Four Year Old Kindergarten
16.5	Three Year Old Kindergarten Places
6	Occasional Child Care Centre Places
47	Long Day Care Places
0.5	Maternal & Child Health Nurses
2	Playgroups
70	Outside School Hours Care Centre Places
0.5	Youth Facilities (co-located)
0.5	Neighbourhood House Spaces
0.5	Community Art Space - Flexible, Multipurpose, Shared Use
0.5	Multi-purpose Community Centres - Small
1	Community Meeting spaces - Small
0.5	Community Meeting spaces - Small to Medium
0.5	Community Meeting spaces - Medium to Large
6 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
Home and Community Care Services required for 113 people	

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

9. Planning Area 3 - Botanic and Central

22% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 3 has experienced a significant increase in births between 2006 and 2011 (25% increase).

Population trends indicate that the number of people aged 70 and over has decreased by 4% (978 in 2006 and 937 in 2011).

It is anticipated that by 2026 there will be an overall decrease of between 4% and 9% in young people in this area, although the area as a whole will increase in population by 4%.

Table 8: Population trends and forecast – Planning Area 3 Botanic and Central

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	393	417	6%	414	406	402	-4%
5 to 11 years	586	579	-1%	570	559	551	-5%
12 to 17 years	533	574	8%	545	532	525	-9%
18 to 24 years	791	825	4%	850	819	806	-2%
25 to 34 years	855	955	12%	993	1003	999	5%
35 to 49 years	1361	1425	5%	1470	1514	1530	7%
50 to 59 years	830	862	4%	899	921	944	10%
60 to 69 years	545	674	24%	740	758	786	17%
70 to 84 years	794	738	-7%	749	807	865	17%
85 and over years	187	202	8%	190	183	169	-16%
Total	6,875	7,251	5%	7,420	7,502	7,577	4%

Source: ID Forecast

9.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 3 including:

- The unemployment rate has decreased (73 people unemployed in 2006 and 76 in 2011).
- The number of one parent families has decreased (175 in 2006 and 169 in 2011).
- The number of lone person households has increased (303 people in 2006 and 319 in 2011).
- The SEIFA score for Central Warrnambool has increased (971.3 in 2006 and 986.3 in 2011).
- The SEIFA score for Botanic has decreased (1016.3 in 2006 and 1005.7 in 2011).
- Therefore the overall level of disadvantage has decreased slightly between 2006 and 2011.

9.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 3 including:

- 18.1% of the families with children enrolled in kindergartens in this area reside outside of Warrnambool.
- Significant ageing in place with many older single person households
- Potential increase in number of younger people in central Warrnambool and an identified need for a youth space
- Large employer base in central city area, retail, health and community services, places extra demand on services including child care (high proportion of Warrnambool jobs are located in this area)
- There is a need to consider office space and shared meeting space in community centres/hubs.
- Feeding and changing facilities need to be available in this planning area.
- Children's Services Centre located in this area has capacity to expand
- Future expansion of children's service hub should be considered

9.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

- Issue of breast feeding and baby changing facilities is being considered in the Public Amenities Strategy
- Support the development of medium density residential development within walking distance of the City Centre;
- Provide a high quality urban environment to serve as a central focus for new major city and regional events
- Consolidate the City Centre as Warrnambool's key community meeting place and hub for civic, cultural and education uses (City Centre Revitalisation Structure Plan).

9.4 Identified Need for Services -Botanic and Central

There are currently 8 council owned facilities and 36 community services operating from these and privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using adopted benchmarks for service provision it is anticipated that in **addition to the existing services and facilities**, by 2026 this planning area will require the following **additional services/facilities**:

18.5	Three Year Old Kindergarten Places
6.5	Occasional Child Care Centre Places
83	Outside School Hours Care Centre Places
0.5	Youth Resource Centres
1	Youth Facilities (co-located)
0.5	Neighbourhood House Spaces
1	Community Art Space - Flexible, Multipurpose, Shared Use
1	Multi-purpose Community Centres - Small
1	Community Meeting spaces - Small
1	Community Meeting spaces - Medium to Large
9.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
	Home and Community Care Services required for 234 people

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

9.5 Updated - Identified Need for Community Services - Botanic and Central

Recently updated population projections, based on residential dwelling estimates prepared by Council's strategic planning team to inform the City Wide Housing Strategy 2013 (under development), show that by 2026 the population of this Planning Area has the potential to increase between 8% and 10%.

Table 9: Revised Population Projections - Planning Area 3 - Botanic and Central

Age structure	2016 20 – 30 additional dwellings	2021 20 – 30 additional dwellings	2026 20 – 30 additional dwellings	%change 11-26
0 years	84 - 84	84 - 85	84 - 86	2%
3 years	81 - 81	80 - 82	81 - 83	0%
4 years	82 - 80	81 - 82	84 - 85	5%
0-4 years	414 - 414	414 - 419	417 - 428	3%
5-9 years	408 - 408	404 - 410	407 - 418	2%
70 and Over	935 - 935	943 - 357	970 - 996	6%
Total	7575 - 7575	7795 - 7905	8015 - 8235	10%

Source: K2 Planning using data provided by WCC Strategic Planning

It is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 3 will require the following **additional services/facilities**:

0.5	Youth Resource Centres
0.5	Government Secondary Schools
0.5	Neighbourhood House Spaces
1	Community Art Space - Flexible, Multipurpose, Shared Use
1	Community Meeting spaces - Medium to Large
1	Youth Facilities (co-located)
1	Multi-purpose Community Centres - Small
1	Community Meeting spaces - Small
7	Occasional Child Care Centre Places
10.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
20	Three Year Old Kindergarten Places
88.5	Outside School Hours Care Places
Home and Community Care Services required for 234 people	

10. Planning Area 4 - East /Racecourse Area & North

20% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 4 has experienced a significant decrease in children aged between 5 and 9 years between 2006 and 2011 (19% decrease).

Population projections indicate that the number of young people aged 10 to 19 will decrease by 18% (1,014 in 2011 and 861 in 2026).

It is also anticipated that there will be a 28% increase in people aged 70 and over, and an overall population increase of 3%.

Table 10: Population trends and forecast – Planning Area 4 – East /Racecourse Area & North

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	418	439	5%	436	443	453	3%
5 to 11 years	739	639	-14%	601	615	632	-1%
12 to 17 years	650	599	-8%	536	501	511	-15%
18 to 24 years	700	748	7%	725	682	661	-12%
25 to 34 years	830	855	3%	907	936	957	12%
35 to 49 years	1371	1270	-7%	1152	1134	1176	-7%
50 to 59 years	703	766	9%	774	720	660	-14%
60 to 69 years	494	628	27%	724	783	808	29%
70 to 84 years	628	669	7%	750	863	975	46%
85 and over years	119	133	12%	136	137	142	7%
Total	6,652	6,746	1%	6,741	6,814	6,975	3%

Source: ID Forecast

10.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 4 including:

- The unemployment rate has decreased (195 people unemployed in 2006 and 182 in 2011).
- The number of one parent families has decreased (339 in 2006 and 326 in 2011).
- The number of lone person households has increased (689 people in 2006 and 695 in 2011).
- The SEIFA score for East/Racecourse has decreased (928 in 2006 and 905.5 in 2011).
- The SEIFA score for North Warrnambool has decreased (1003 in 2006 and 987 in 2011).
- Therefore the overall level of disadvantage has increased between 2006 and 2011.

10.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 4 including:

- 2.8% of the families with children enrolled in kindergartens reside outside of Warrnambool.
- This planning are has the lowest SEIFA scores in Warrnambool - this is a disadvantaged area with pockets of significant disadvantage.

There is a close relationship between this planning area and Planning Area 7 (North East Warrnambool). Residents living in this area may use services currently available in Planning Area 7, eg. Warrnambool Secondary College, however the following issues should be considered in future planning:

- The highway acts as a physical barrier to accessing services south of Raglan Parade
- There are limited meeting places in this Planning area
- Community garden with adjacent meeting space exist in this planning area
- Opportunities exist to use recreational club rooms for meeting spaces

10.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

Council should consider the development of a Community Hub at Brierly Reserve (Warrnambool Recreation Plan, 2007 – 2017).

Investigate the feasibility of developing a multi-purpose community hub to meet the needs of the local community and reserve users at Brierly Recreation Reserve. The study will: identify the gaps in current community services and facility provision in the north east of the City; engage potential tenants, users and the community; and develop a vision for the 'community hub' (Brierly Reserve Community Hub Feasibility Study, 2013).

10.4 Identified Need for Services -- East /Racecourse Area & North

There is currently 1 council owned facility in which services operate and 5 community services operating from this and privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 4 will require the following **additional services/facilities**:

1	Four Year Old Kindergarten Facilities
23	Three Year Old Kindergarten Places
8.5	Occasional Child Care Centre Places
115	Long Day Care Places
0.5 EFT	Maternal & Child Health Nurses
2	Playgroups
98.5	Outside School Hours Care Places
1	Youth Facilities (co-located)
1	Community Art Space - Flexible, Multipurpose, Shared Use
1	Multi-purpose Community Centres - Small
2	Community Meeting spaces - Small
1	Community Meeting spaces - Small to Medium
2	Community Meeting spaces - Medium to Large
0.5	Community Meeting spaces - Large
1	Government Primary Schools
9 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
Home and Community Care Services required for 263.2 people	

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

11. Planning Area 5 - North of Merri

Currently, this planning area comprises 2% of Warrnambool’s overall population; this proportion will increase to 5% by 2026.

In comparison to the overall population of Warrnambool, planning area 5 has experienced a significant increase in population between 2006 and 2011 (14% increase), and is anticipated to increase by an additional 122% by 2026.

This growth area is expected to experience large increases in all age groups, however number of births, children aged between 0 and 4 years, and those aged 70 and older are anticipated to increase by over 70%.

Table 11: Population trends and forecast – Planning Area 5 - North of Merri

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	41	47	15%	61	107	165	251%
5 to 11 years	83	91	10%	107	144	216	137%
12 to 17 years	115	98	-15%	111	117	155	58%
18 to 24 years	42	70	67%	76	111	132	89%
25 to 34 years	54	49	-9%	80	167	253	416%
35 to 49 years	199	209	5%	232	274	389	86%
50 to 59 years	106	143	35%	171	196	224	57%
60 to 69 years	68	91	34%	121	157	200	120%
70 to 84 years	23	32	39%	46	78	110	244%
85 and over years	0	0	0%	0	1	1	0%
Total	731	830	14%	1,005	1,352	1,845	122%

Source: ID Forecast

11.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 5 including:

- The SEIFA score for North of Merri has decreased slightly (1068.8 in 2006 and 1055.7 in 2011).
- Therefore the level of disadvantage has increased slightly between 2006 and 2011, but the area is relatively advantaged overall.

11.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 5 including:

- There are no community facilities currently located in this planning area.

11.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

When developed the North of Merri River Structure Plan area will create demand for the following facilities:

- Local activity centre for convenience shopping and services
- Primary school
- Community Hub/ Early Years Facilities
- Shared sporting pavilion
- Active playing fields
- Tennis courts
- Public transport (bus route)
- Walking and cycling trails

The activity centre and surrounding local street network should be designed to accommodate the proposed primary school, even if they are not immediately adjacent to each other (Warrnambool Planning Scheme Amendment C69 North of Merri River Structure Plan and Development Contributions Plan).

Need for a shared community facility co-located with the school site and with (suggested) long term use as early years facilities (North of Merri Structure Plan).

11.4 Identified Need for Community Services - North of Merri

There are currently no council owned facilities and no community services operating in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 5 will require the following **additional services/facilities**:

0.5	Four Year Old Kindergarten Facilities
8	Three Year Old Kindergarten Places
3	Occasional Child Care Centre Places
42	Long Day Care Places
0.5	Maternal & Child Health Services
1	Playgroups
33.5	Outside School Hours Care Centre Places
0.5	Community Meeting spaces - Small
1	Community Meeting spaces - Medium
1	Community Meeting spaces - Medium to Large
2.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

11.5 Updated - Identified Need for Community Services North of Merri

Recently updated population projections, based on residential dwelling estimates prepared by Council's strategic planning team to inform the City Wide Housing Strategy 2013 (under development), show that by 2031 the population of this planning area is expected to increase to around 6,200 people.

Table 12: Updated Population forecast to 2031 – Planning Area 5

Age (years)	ld.com 2026	ld.com %change 11-26	Revised forecast 2031
0 to 4 years	165	251%	556
5 to 11 years	216	137%	728
12 to 17 years	155	58%	522
18 to 24 years	132	89%	445
25 to 34 years	253	416%	853
35 to 49 years	389	86%	1311
50 to 59 years	224	57%	755
60 to 69 years	200	120%	674
70 to 84 years	110	244%	371
85 and over years	1	0%	3
Total	1,845	122%	6,219

Based on this updated forecast, the level of demand for services is likely to be:

- 1 four year old kindergarten
- 18 three year old kindergarten places
- 0.5 EFT Maternal and Child Health nurses
- 2.5 playgroups
- 6.5 occasional child care places
- 37 long day care places
- 76.5 outside school hours care places
- 1 small community meeting spaces
- 0.5 small to medium community meeting spaces
- 0.5 Youth Facilities (co-located)
- 0.5 primary schools
-

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

12. Planning Area 6 - South East and Hopkins

13.1% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 6 has experienced a significant decrease in the number of 3 year olds between 2006 and 2011 (16% decrease).

Number of births and children aged 0-4 also declined between 2006 and 2011 (2%).

Population projections indicate that the number of young people aged 10 to 19 and people aged 70 and over will increase by 21% by 2026.

Table 13: Population trends and forecast – Planning Area 6 – South East and Hopkins

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	207	205	-1%	207	213	228	11%
5 to 11 years	287	285	-1%	291	305	329	15%
12 to 17 years	303	296	-2%	304	305	326	10%
18 to 24 years	493	498	1%	690	694	711	43%
25 to 34 years	411	428	4%	437	448	483	13%
35 to 49 years	695	679	-2%	689	710	751	11%
50 to 59 years	526	585	11%	579	588	641	10%
60 to 69 years	435	498	14%	581	635	667	34%
70 to 84 years	586	706	20%	768	846	931	32%
85 and over years	197	235	19%	242	247	259	10%
Total	4,140	4,415	7%	4,788	4,991	5,326	21%

Source: ID Forecast

12.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 6 including:

- The number of one parent families has increased slightly (122 people in 2006 and 127 in 2011).
- The number of lone person households has increased (389 people in 2006 and 426 in 2011).
- The SEIFA score for South East/Hopkins has decreased (1017.83 in 2006 and 1016.6 in 2011).
- Therefore the level of disadvantage has slightly increased between 2006 and 2011, but the area is relatively advantaged overall.

12.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 6 including:

- Parts of this planning area are some of the most geographically isolated communities in Warrnambool
- There are few young families in the area
- High numbers of residents in the area are aged 70+ years. These people are high users of Home and Community Care services
- Services are usually accessed in in central Warrnambool.
- Meeting rooms are limited in this area.
- Transport connections are poor.

12.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

- Provide facilities and services which satisfy the range of community needs for children, youth and the aged.
- Provide a network of open space and recreation facilities, which reflects the needs of communities within the city.
- Maintain an efficient and comprehensive range of community facilities.
- Encourage development in locations where a range of infrastructure and appropriate community services are available (Coastal/Hopkins River Structure Plan, 2008).

12.4 Identified Need for Services - South East and Hopkins

There are currently 2 council owned facilities in which services operate and 6 community services operating from these and privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 6 will require the following **additional services/facilities**:

11.5	Three Year Old Kindergarten Places
4.5	Occasional Child Care Centre Places
0.5 EFT	Maternal & Child Health Nurses
1	Playgroups
49.5	Outside School Hours Care Centre Places
0.5	Youth Facilities (co-located)
0.5	Neighbourhood House Spaces
0.5	Community Art Space - Flexible, Multipurpose, Shared Use
0.5	Multi-purpose Community Centres - Small
1.5	Community Meeting spaces - Small
0.5	Community Meeting spaces - Small to Medium
1.5	Community Meeting spaces - Medium to Large
0.5	Community Meeting spaces - Large
7 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff
Home and Community Care Services required for 292 people	

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

13. Planning Area 7 - North East Warrnambool

8.4% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 7 has experienced a significant increase in total population between 2006 and 2011 (31% increase).

Population trends indicate that the number of births has increased by 112% (26 in 2006 and 55 in 2011), and the number of 0 to 4 year olds has also significantly increased (44%) in this time period.

By 2026 it is anticipated that there will be a 107% increase in total population in the planning area, with people aged 70 to 84 contributing the highest percentage increase (187%).

Table 14: Population trends and forecast – Planning Area 7– North East Warrnambool

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	151	266	76%	368	458	499	88%
5 to 11 years	269	333	24%	473	605	677	103%
12 to 17 years	190	266	40%	352	449	524	97%
18 to 24 years	152	217	43%	283	359	424	95%
25 to 34 years	266	374	41%	522	619	653	75%
35 to 49 years	453	662	46%	919	1180	1343	103%
50 to 59 years	208	300	44%	426	575	704	135%
60 to 69 years	148	228	54%	329	444	550	141%
70 to 84 years	76	112	47%	174	244	321	187%
85 and over years	4	2	-50%	3	5	6	200%
Total	1,917	2,760	44%	3,849	4,938	5,701	107%

Source: ID Forecast

13.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 7 including:

- Unemployment has increased with the population growth (36 people unemployed in 2006 and 91 in 2011).
- The number of one parent families has increased (60 in 2006 and 84 in 2011).
- The number of lone person households has increased (82 people in 2006 and 117 in 2011).
- The SEIFA score for North East Warrnambool has decreased (1068.8 in 2006 and 1055.7 in 2011).
- Therefore the level of disadvantage has increased slightly between 2006 and 2011, but the area is relatively advantaged overall.

13.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 7 including:

- The area comprises Warrnambool's fastest growing resident corridor
- There are high numbers of school aged children
- There is no state school in planning area, the closest Primary School, East Warrnambool Primary School, is located south of highway and access is limited The area is not too far from Deakin and presents possibilities for student accommodation
- Kindergarten consultations 2012 found 'there is nothing for kids in Warrnambool North East'

13.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

The Brierly Hospital site redevelopment and the Grange Road development will contribute to the load on existing facilities such as open space, infrastructure (e.g. roads) and the natural environment (waterways etc) (North East Warrnambool Structure Plan, 2008).

The development of a community centre and associated recreation facilities would provide the opportunity for community activities to take place and residential services such as childcare facilities to be developed. Land in the centre of the study area has been suggested for this purpose, so as to maximise access to and from all areas of North East Warrnambool (North East Warrnambool Structure Plan, 2008).

Investigate the feasibility of developing a multi-purpose community hub to meet the needs of the local community and reserve users at Brierly Recreation Reserve. The study will: identify the gaps in current community services and facility provision in the north east of the City; engage potential tenants, users and the community; and develop a vision for the 'community hub' (Brierly Reserve Community Hub Feasibility Study, 2013).

13.4 Identified Need for Community Services - North East Warrnambool

There are currently no council owned facilities in which services operate and 3 community services operating from privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 7 will require the following **additional services/facilities**:

1	Four Year Old Kindergarten Facilities
24	Three Year Old Kindergarten Places
9.5	Occasional Child Care Centre Places
126	Long Day Care Places
0.8 EFT	Maternal & Child Health Nurse
3	Playgroups
104	Outside School Hours Care Centre Places
0.5	Youth Facilities (co-located)
0.5	Neighbourhood House Spaces
0.5	Community Art Space - Flexible, Multipurpose, Shared Use
0.5	Multi-purpose Community Centres - Small
1.5	Community Meeting spaces - Small
0.5	Community Meeting spaces - Small to Medium
0.5	Community Meeting spaces - Medium
0.5	Community Meeting spaces - Medium to Large
0.5	Community Meeting spaces - Large
0.5	Government Primary Schools
7.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

13.5 Updated Identified Need for Community Services - North East Warrnambool

Recently updated population projections, based on residential dwelling estimates prepared by Council's strategic planning team to inform the City Wide Housing Strategy 2013 (under development), shows that by 2031 the population of this area will increase by around 7,111 people.

Table 15: Population trends and forecast, including revised population for 2031 – Planning Area 7

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26	Revised 2031
0 to 4 years	151	266	76%	368	458	499	88%	605
5 to 11 years	269	333	24%	473	605	677	103%	821
12 to 17 years	190	266	40%	352	449	524	97%	636
18 to 24 years	152	217	43%	283	359	424	95%	514
25 to 34 years	266	374	41%	522	619	653	75%	792
35 to 49 years	453	662	46%	919	1180	1343	103%	1629
50 to 59 years	208	300	44%	426	575	704	135%	854
60 to 69 years	148	228	54%	329	444	550	141%	667
70 to 84 years	76	112	47%	174	244	321	187%	389
85 and over years	4	2	-50%	3	5	6	200%	7
Total	1,917	2,760	44%	3,849	4,938	5,701	107%	6,916

Based on this updated forecast, the level of demand for services is likely to be:

- 2 four year old kindergartens (an additional 0.5 facilities than the predicted 2026 figure).
- 30 three year old kindergarten places (an additional 5 places than the predicted 2026 figure).
- 1 EFT Maternal and Child Health Nurse
- 4 playgroups (an additional 0.5 facilities than the predicted 2026 figure).
- 10 occasional child care places (an additional 0.5 places than the predicted 2026 figure).
- 124.5 long day care places (an additional 123.5 places than the predicted 2026 figure).
- 125.5 outside school hours care places (an additional 21.5 places than the predicted 2026 figure).
- 2 small community meeting spaces (an additional 0.5 facilities than the predicted 2026 figure).
- 1 small to medium community meeting space
- 0.5 Youth Facilities (co-located)
- 0.5 primary schools
- 0.5 neighbourhood house spaces

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

14. Planning Area 8 - Bushfield and Woodford

2.5% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 8 has experienced a significant decrease (13%) in number of 3 year olds, and people aged 70 and over (9%) between 2006 and 2011.

Population trends indicate that the number of births has increased by 30% (10 in 2006 and 13 in 2011).

By 2026 it is anticipated that there will be a 24% increase in total population in the planning area, with people aged 70 to 84 contributing the highest percentage of increase (113%).

Table 16: Population trends and forecast – Planning Area 8 – Bushfield and Woodford

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	65	65	0%	68	73	78	20%
5 to 11 years	101	99	-2%	103	109	118	19%
12 to 17 years	100	87	-13%	87	88	95	9%
18 to 24 years	41	71	73%	64	63	65	-8%
25 to 34 years	73	68	-7%	76	84	87	28%
35 to 49 years	223	227	2%	229	235	253	11%
50 to 59 years	118	128	8%	160	177	184	44%
60 to 69 years	46	73	59%	83	97	119	63%
70 to 84 years	18	15	-17%	19	29	32	113%
85 and over years	5	7	40%	7	7	7	0%
Total	790	840	6%	896	962	1,038	24%

Source: ID Forecast

14.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 8 including:

- The number of one parent families has increased (60 people in 2006 and 84 in 2011).
- The number of lone person households has increased (82 people in 2006 and 117 in 2011).
- The SEIFA score for Rural Warrnambool has decreased (1065.1 in 2006 and 1052.4 in 2011).
- Therefore the level of disadvantage has increased slightly between 2006 and 2011, but the area is relatively advantaged overall.

14.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 8 including:

- Land development in this planning area is subject to servicing (sewerage, electricity etc.). It is anticipated that housing and population change will be slow.
- Current housing in this area is mainly on large lots meaning that older residents face challenges with maintaining properties
- Anecdotally some older residents in this planning area move into more central area of Warrnambool
- The area has an active community playgroup

14.3 Policy Context

The following policy directions also impact on future planning for community services infrastructure in this planning area:

Bushfield and Woodford will continue to attract new residents seeking a retreat-like, small community lifestyle. The settlement does not have the infrastructure to support a more intensive residential community (Warrnambool Land Use Strategy, 2004 – 2024).

Council intends to develop a structure plan for the Woodford/Bushfield area (CSIP Project Working Group, 2013).

14.4 Identified Need for Services - Bushfield and Woodford

A number of other factors also contribute to the need for community services infrastructure across Planning Area 8 including:

There is currently 1 council owned facility in which services operate. 3 community services currently operate from this and privately owned facilities in this planning area (Refer to Attachment 3 for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 8 will require the following **additional services/facilities**:

0.5	Four Year Old Kindergarten Facilities
4	Three Year Old Kindergarten Places
1.5	Occasional Child Care Centre Places
20	Long Day Care Places
18	Outside School Hours Care Centre Places
0.5	Community Meeting spaces - Small
1	Community Meeting spaces - Medium to Large
1.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff Staff
Home and Community Care Services required for 29.6 people	

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

15. Planning Area 9 - Allansford and Rural East Area

3.3% of the total population of the City of Warrnambool resided in this planning area in 2011.

In comparison to the overall population of Warrnambool, planning area 9 has experienced a significant increase in number of 3 year olds between 2006 and 2011 (78% increase).

Population trends indicate that the number of young people aged 5 to 9 has decreased by 6% (86 in 2006 and 81 in 2011).

By 2026 it is anticipated that there will be a 13% increase in total population in the planning area, with people aged 70 to 84 contributing the highest percentage of increase (98%).

Table 17: Population trends and forecast – Planning Area 9 - Allansford and Rural East Area

Age (years)	2006	2011	%change 06-11	2016	2021	2026	%change 11-26
0 to 4 years	66	77	17%	76	77	80	4%
5 to 11 years	126	118	-6%	121	124	129	9%
12 to 17 years	118	114	-3%	102	103	107	-6%
18 to 24 years	87	96	10%	99	92	92	-4%
25 to 34 years	131	125	-5%	125	133	139	11%
35 to 49 years	251	253	1%	247	249	258	2%
50 to 59 years	149	163	9%	168	170	171	5%
60 to 69 years	76	100	32%	134	145	151	51%
70 to 84 years	44	57	30%	69	91	113	98%
85 and over years	6	7	17%	7	8	9	29%
Total	1,054	1,110	5%	1,148	1,192	1,249	13%

Source: ID Forecast

15.1 Social Trends

A range of social trends evident between 2006 – 2011 contribute to the demand for community services infrastructure across Planning Area 9 including:

- Unemployment has increased slightly (14 people unemployed in 2006 and 18 in 2011).
- The number of one parent families has decreased slightly (35 people in 2006 and 32 in 2011).
- The number of lone person households has stayed constant (52 people in 2006 and 51 in 2011).
- The SEIFA score for the area has decreased (1065.1 in 2006 and 1052.4 in 2011).
- Therefore the level of disadvantage has slightly increased between 2006 and 2011, but the area is relatively advantaged overall.

15.2 Contributing Factors

A number of other factors also contribute to the need for community services infrastructure across Planning Area 9 including:

- 90% of the population live in Allansford township.
- Allansford is comparatively well serviced however as the population grows, and with demand from Moyne residents, there may be increases in demand for services in this area
- More affluent neighbourhoods in the planning area are located along the coastal
- 3 yo and 4 yo kindergarten is used by people living outside the planning area including residents of Moyne and Warrnambool.
- Demand for childcare places might be influenced by non- Allansford residents including workers at local Cheese and Butter Factory
- Family day care is offered in Allansford – although not every day.
- There has been a recent increase in the proportion of older residents.
- Older residents are likely to age in place having good community connections.
- The area has had recent upgrades to the kindergarten, including an extra room and meeting space available at the recreation reserve and Allansford hall.

15.3 Policy Context

The following policy directions impact on future planning for community services infrastructure in this planning area:

Council will develop a structure plan for the Allansford area (CSIP Project Working Group, 2013).

15.4 Identified Need for Services - Allansford and Rural East Area

There are currently 2 council owned facilities in which services operate. 6 community services currently operate from this and privately owned facilities in this planning area (Refer to Attachments for details).

Using a combination of local service benchmarks and benchmarks for service provision adopted by the Growth Area Authority, it is anticipated that in **addition to the existing services and facilities**, by 2026 Planning Area 9 will require the following **additional services/facilities**:

3	Three Year Old Kindergarten Places
1.5	Occasional Child Care Centre Places
20	Long Day Care Places
19.5	Outside School Hours Care Centre Places
0.5	Community Meeting spaces - Small
1	Community Meeting spaces - Medium to Large
1.5 EFT	Office Accommodation for Community Services Administration and Co-ordination Staff

Note: The above list reflects the findings of two sets of benchmarks. Growth Areas Authority benchmarks focus on facilities, while WCC benchmarks focus on staff and places. Please refer to Attachment 2 for definitions of the services/facilities listed.

It should be noted that Warrnambool City Council will not plan for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Additional services and facilities required could be provided from the same facility through an integrated community hub model.

16. Future Planning for Community Services and Infrastructure across Warrnambool

This Community Services and Infrastructure Plan (CSIP) sets out the future demand for community services and infrastructure across Warrnambool and in each of the nine planning areas. It shows that a range of issues will affect future demand for community services including: a growing population; the increased use of services by older residents; the specific needs of children and young people; increased demand for early years services; the use of Warrnambool services by people living outside the Warrnambool local government area; and the growing demand for administrative, meeting and program spaces.

Future planning for community services and infrastructure across Warrnambool will not provide for new facilities in every planning area. Like other areas across Australia Warrnambool will no longer plan for stand-alone facilities that offer one type of community service. Instead, the focus for future planning will be on developing shared, or multi-purpose, community facilities that are located in suitable areas to respond to future needs.

Future planning will develop a series of community hubs in key service locations that respond to the identified need for services and allow shared service delivery. Table 18 sets out the proposed hierarchy of community infrastructure hubs across Warrnambool. Figure 2 sets out the possible locations for multi-purpose community hubs that will meet identified future community service needs across Warrnambool.

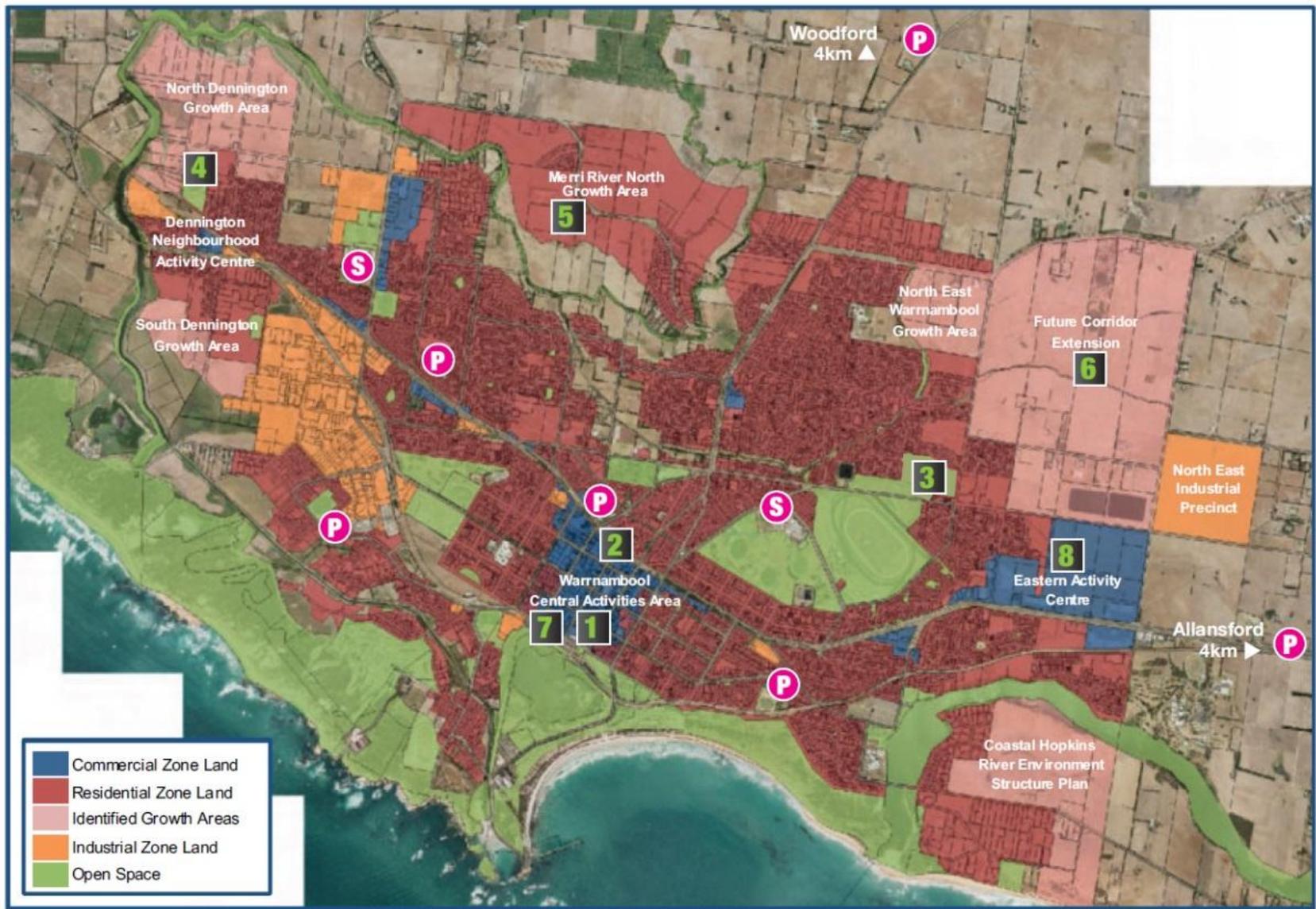
Table 18 Proposed hierarchy of community infrastructure across Warrnambool

No.	Location	Facility Type	Timing	Actions
1	Archie Graham Community Centre	Municipal	Existing	Review current and proposed uses of facility Promote intergenerational uses that respond to community needs Respond to Warrnambool City Council service review
2	Warrnambool Children's Service Centre	Municipal	Existing	Develop in accordance with future service planning directions for Council's early years services sector Reflect best practice approaches including integrated early years facilities
3	Brierly Recreation Reserve	Neighbourhood	Short term	Endorse Brierly Community Hub Feasibility Study Pursue funding options and partnership approaches to development of hub, program delivery, community connection opportunities
4	Dennington	Neighbourhood	Medium Term	Feasibility study required for community hub as set out in North Dennington Structure Plan, Draft 2013
5	North of the Merri	Neighbourhood	Medium Term	Feasibility study required for community hub co-located with the nominated primary school site as set out in the North of the Merri Structure Plan
6	North East	Neighbourhood	Long Term	To be considered in a future Structure Plan for this area
7	Shared Library	Regional	Medium Term	Coordinate with South West TAFE regarding future community uses of library and meeting spaces
8	Eastern Activity Centre	Neighbourhood	Longer Term	To be considered in a future review of the Structure Plan for this area

Schools as Community Hubs

Government primary and secondary schools provide an opportunity for local communities to utilise existing infrastructure and should be encouraged and supported to share their facilities with community organisations and groups. Council will work with schools to enable schools to share their facilities with community organisations and groups.

COMMUNITY CENTRES/HUBS



EXISTING

- 1 Archie Graham Community Centre
- 2 Warrnambool Children's Services

POTENTIAL

- 3 Briery Rec Reserve
- 4 Dennington
- 5 North of th Merri *
- 6 North East *
- 7 Shared Library at SW Tafe
- 8 Eastern Activity Centre*

Existing Government school sites **P** = Primary **S** = Secondary

*Site not defined

Figure 3: Possible location of Community Hubs across Warrnambool including existing facilities that might be expanded and new facilities that could be developed.

17. Attachments

17.1 Warrnambool City Council Community Services Infrastructure Policy (Draft)

1. INTRODUCTION

1.1 Purpose and Scope

Warrnambool City is experiencing significant population growth. By 2031 it is anticipated that the City's population will be around 44,000 people with the growth occurring across all age groups. This growth, along with accompanying population growth across the wider region, impacts on the demand for community services and infrastructure across the city.

Integrated multi-purpose community facilities, that provide places for the delivery and administration of efficient and effective community services and appropriate and flexible spaces for community activities, will be critical in maintaining liveability and a sense of community as well as supporting optimal community health and wellbeing.

Planning and delivery of social or community infrastructure in Victoria is shared between Local, State and Commonwealth government, community organisations and the private sector. Planning for this infrastructure needs to recognise and respond to local needs, values, and capacities, and to district and regional dimensions, including relationships between communities and centres. Planning relies heavily on the knowledge and social capital within communities and organisations, so early and ongoing engagement of stakeholders in planning is essential.

The purpose of this Policy is to provide the general community, stakeholder organisations and Council staff with an understanding of Council's objectives for and approach to providing for community services and infrastructure in Warrnambool.

1.2 Definitions

Community Services	For the purposes of this policy community services are programs delivered by Council whose primary goal is to support individual or community wellbeing and to meet the needs of vulnerable and at-risk community members.
Community Hub or Shared facilities	Community hubs/ or shared facilities are a physical asset that is: <ul style="list-style-type: none">• owned, funded or leased by government or the community• used by more than one group• used for a range of activities that share buildings, rooms or open spaces at the same time (concurrently) or at different times (sequentially).

2. REFERENCES

2.1 Internal Council Documents

- WCC Council Plan
- WCC Health & Wellbeing Plan
- Warrnambool Planning Scheme

2.2 External References

- *Guide to Delivering Community Precincts*
Department Planning and Community Development, 2010
- *Shared Facility Partnerships: A Guide to Good Governance for Schools and the Community*
Department of Education & Early Childhood Development, 2007

3. POLICY

3.1. Policy Statement

Council will plan, advocate for and work with the community to ensure the provision of accessible, multi-purpose, and shared community services infrastructure delivered in partnership with other levels of government and community stakeholders.

Council is committed to:

- *providing community infrastructure within neighbourhoods across Warrnambool in accordance with the needs of the community and the principles set out in this policy*
- *the benefits provided by community infrastructure including improved service accessibility and social connections*

3.2. Objectives

The Warrnambool Community Services Infrastructure Policy expresses Council's strategic policy in relation to the planning and delivery of community services infrastructure.

The policy outlines Council's objectives to:

- **Plan for community services infrastructure required by the Warrnambool community in the medium to long term.**
- **Determine the preferred mix of services required for different locations.**
- **Utilise shared, multi-purpose community facilities rather than single use facilities.**
- **Promote opportunities for co-location and service integration.**
- **Improve community accessibility and involvement in all steps of planning and development.**
- **Ensure consideration of this policy when land use planning/structure planning is being undertaken.**
- **Consider the planning of other non-Council community facilities.**

3.3. Principles

This policy focuses on utilising shared multi-purpose community facilities or "hubs" that provide opportunities to strengthen community wellbeing, learning and social connection and:

- Are responsive to the changing needs of the community:
 - A hierarchy of provision based on industry recognised benchmarks
 - Flexible design that responds to changing community needs
 - Accessible for people of all ages and abilities
- Support the use of contemporary best practice service models and approaches
- Promote active transport
- Are environmentally sustainable
- Are planned in partnership with the community
- Co-locate and/or integrate with schools and other community services and organisations.
- Ensure efficient use of capital and recurrent funding sources (Federal, State, Local, Community service organisations, Private sector).

3.4. Community Services

Council is committed to facilitating the provision of community services that respond to the changing needs of Warrnambool residents. These include:

- Early Years
- Youth
- Aged & Disability
- Recreation
- Arts & Culture

3.5 Community Infrastructure - Hierarchy

Council supports the development of community infrastructure within a hierarchy of facility and service provision as set out in Table 1.

Facility Type	Service Type	Social Benefits
Local		
A local community facility would respond to the needs of approximately 3,000 people.	The types of community service provided at this local level facility might include: <ul style="list-style-type: none"> - meeting spaces - neighbourhood house activities They should be located to ensure safe, walkable connections to public transport stops and other local facilities.	A focus for the residents of the local area, the facility offers opportunities for local level social support, activities and participation.
Neighbourhood		
Neighbourhood level infrastructure responds to the needs of 5,000–10,000 people.	The types of community services provided might include: <ul style="list-style-type: none"> - Primary school - early years education e.g. child care and/or kindergarten - neighbourhood house activities - sport or recreation reserve - an access point for community services and information - Safe and accessible connections to public transport stops, other local, Municipal and regional facilities 	Neighbourhood facilities provide a base for citizenship, opportunities for social connection and community development. They provide a focus for provision of services in a neighbourhood context. They also provide links to the wider network of community and social infrastructure
Municipal		
Municipal level infrastructure responds to the needs of 20,000–30,000 people.	At a municipal level, community infrastructure is expected to: <ul style="list-style-type: none"> - address a range of universal needs including employment, training and health - support people's life stage needs - address issues of disadvantage 	Municipal facilities support local health, learning, and support services and networks. More specialist or advanced needs may be referred to regional level facilities.
Regional		
Regional infrastructure responds to the needs of 50,000+ people and may extend 100km.	The types of community service provided at a regional facility might include: <ul style="list-style-type: none"> - training and employment - community participation and cultural development - hospital/community health services - specialist health services - education facilities - government services 	Such infrastructure is generally planned and funded at State or Commonwealth level, usually with local government participation.

Table 1. Hierarchy of Community Infrastructure.

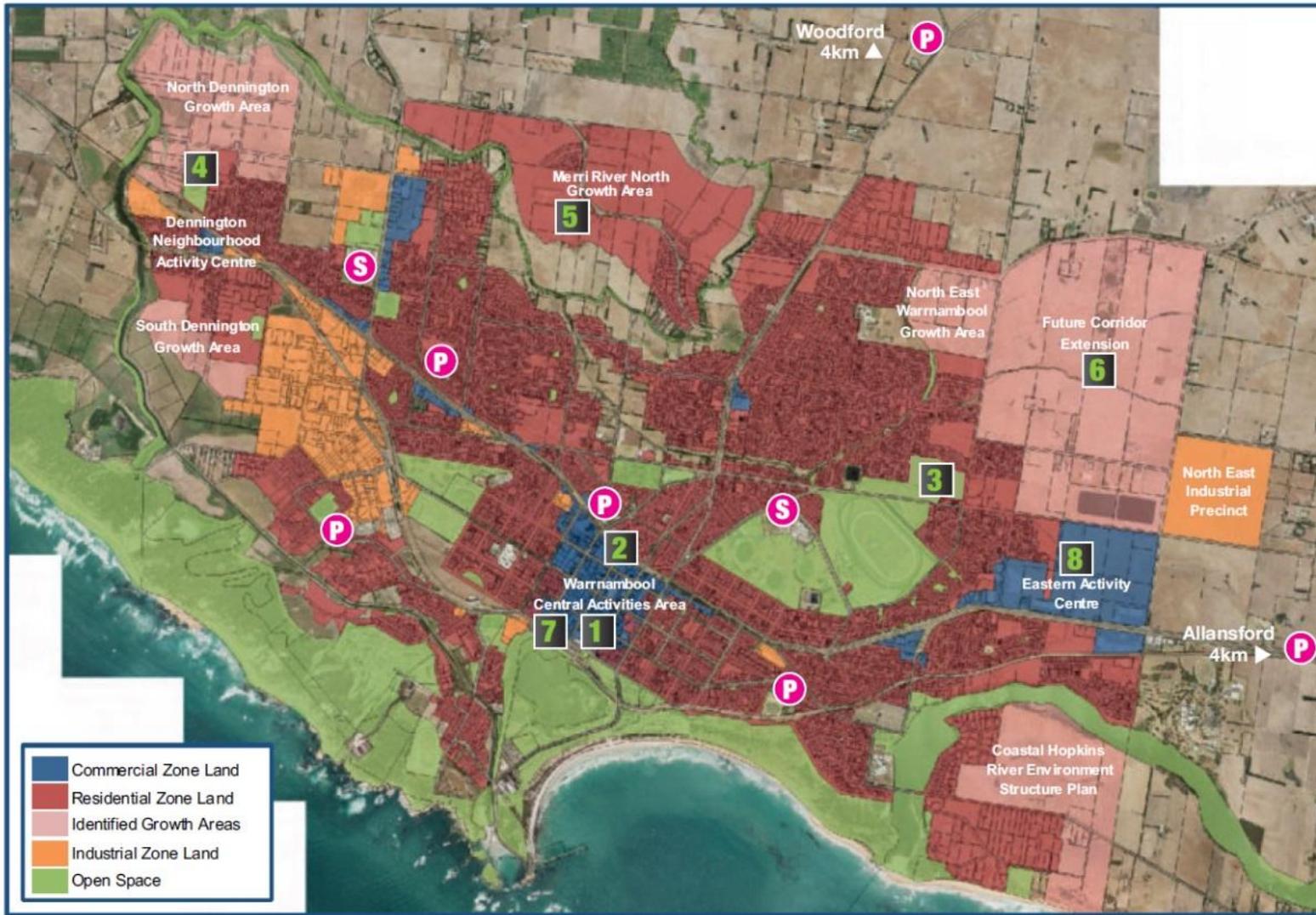
3.6 Community Infrastructure - Community Hubs

Council supports advocacy and planning for the provision of community infrastructure hubs as set out in Figure 2 and Table 2.

Community Hub		Facility Type
Map Reference Number	Location	
1	Archie Graham Community Centre	Municipal
2	Warrnambool Children's Service	Municipal
3	Brierly Recreation Reserve	Neighbourhood
4	Dennington	Neighbourhood
5	North of the Merri Growth Area	Neighbourhood
6	North East Growth Area	Neighbourhood
7	Shared Library/ SW TAFE	Regional
8	Eastern Activity Centre	Neighbourhood

Figure 2. Approximate location of existing and potential future community 'hubs'

COMMUNITY CENTRES/HUBS



EXISTING

- 1 Archie Graham Community Centre
- 2 Warrnambool Children's Services

POTENTIAL

- 3 Brierly Rec Reserve
- 4 Dennington
- 5 North of th Merri *

- 6 North East *
- 7 Shared Library at SW Tafe
- 8 Eastern Activity Centre*

*Site not defined

Existing Government school sites **P** = Primary **S** = Secondary

4 GOVERNANCE

4.1 Owner

Director of Community Development

4.2 Review

The Director of Community Development will review the policy for any necessary amendments no later than 3 years after its formulation or after the last review.

4.3 Compliance Responsibility

i. Executive Management Team

- The Chief Executive & Directors are responsible for ensuring Managers, Supervisors, and Employees under their control comply with the actions detailed in this policy.

ii. Managers and Supervisors

- Managers and Supervisors are responsible for ensuring Employees under their direct control comply with the actions detailed in this policy (and related procedures).
- Demonstrate Warrnambool City Council values through being positive role models for this policy.
- Ensure any revised or newly developed policies/procedures are communicated appropriately to all relevant staff

4.4 Charter of Human Rights Compliance

It is considered that this policy does not impact negatively on any rights identified in the Charter of Human Rights Act (2007).

Warrnambool City Council is committed to consultation and cooperation between management and employees. The Council will formally involve elected employee health and safety representatives in any workplace change that may affect the health and safety of its employees.

17.2 Community Infrastructure Benchmarks

Community Services and Infrastructure planning across Victorian commonly uses benchmarks for service provision provided in the following documents:

- Planning for Community Infrastructure in Growth Areas Australian Social Research (ASR) 2008
- Wyndham Social Infrastructure Planning Framework 2040, Wyndham City Council 2012

Warrnambool City Council has drawn on the above documents to develop benchmarks that are used specifically in the CSIP. The table below provides full details of these Warrnambool City Council benchmarks. The CSIP discussion paper uses these benchmarks as well as Growth Areas Authority (2008) benchmarks to identify the future demand for community services and facilities based on population projections, facility audit data, and consultations with council staff members.

These benchmarks have been adopted as a measure of the likely future demand for services and facilities. They will be reviewed regularly to ensure they reflect current policy regarding service provision and other factors that may impact on their usefulness as a guide for future planning.

Service	Desirable Features	Benchmark	Future service/ infrastructure provider
EARLY YEARS			
Maternal & Child Health	<ul style="list-style-type: none"> • Co-located with kinder, childcare and allied health and/or other compatible services; • 2-3 consultation rooms (including one for immunisations) • Foyer/waiting room suitable for breastfeeding and prams • Infrastructure provision should recognise the increase in mobile/in home visiting model • Accessible service locations across municipality 	1 EFT for each 130 birth notifications per annum.	Council (lead)/mixed NB: Specialist services also operate – eg enhanced home visits, aboriginal health services, etc.
Four Year Old Kindergarten (4 year old)	Double room service within either Council-owned early year’s facility, multipurpose community centre or on primary school site as part of the integrated early childhood development model.	Capacity to accommodate 100% of Warrnambool’s 4 year olds <u>plus</u> share of Moyne Shire’s 4 year olds (approx 105% of WCC 4 year olds) 2 four year old rooms per facility (66 place capacity)	Mix of Council and private provision
Three year old Kindergarten (supervised activity groups)	Should be co-located with four year old kindergarten.	Places for 25% of Warrnambool’s three year olds 1 room offering 33 licenced places per four year old kindergarten	Mix of Council and private provision
Playgroup Spaces	Child friendly spaces integrated into large or neighbourhood community centres suitable for hosting supervised or community playgroups	6.5 playgroups per 1000, 0-4 year olds	Mix of Council and community provision

Service	Desirable Features	Benchmark	Future service/ infrastructure provider
Long Day Care (includes Family Day Care and Centre Based)	Mix of home based and centre based care models available.	1.9 places per 9.4 0-4 year olds Plus 12.% Moyne usage	Mix of Council and private provision
Occasional Child Care Centres	Casual centre based facility that can provide care at short notice and immediate emergency care.	1.7 places per 100/population of 0-4 year olds	Mix of Council, community and private provision
Outside School Hours / After Kindergarten Care	- Incorporated on site at schools, kindergartens or long day care centres where possible	Use ASR 2008: 21.4 places per 100/population of 5-9 year olds	Mix of Council, community and private provision

YOUTH

Youth Resource Centre	<p>All growth area councils are planning to provide dedicated Youth Facilities at the municipal or sub-municipal level containing a diverse mix of components including:</p> <p>Council's youth staff, rooms for visiting or permanent services delivered by non-Council providers, general activities rooms, café/lounge/information areas, music/drama rehearsal rooms, community spaces etc. The municipal/sub-municipal facility may accommodate a number of youth agencies including Council</p> <p>This integrated 'one stop shop' approach provides an opportunity for Department of Human Services, Council and non-government agencies to cooperatively plan for the delivery of youth services in growth areas (ASR 2008, p. 28)</p> <ul style="list-style-type: none"> - Centrally located; - Co-located with other services, including recreation 	Minimum of 1 dedicated facility in the municipality	Mix of Council and community provision
Youth Facilities (co-located)	<p>The dedicated Youth Facilities developed at a municipal or sub-municipal level are supported by dedicated or youth friendly multipurpose spaces as the neighbourhood/Municipal level.</p> <ul style="list-style-type: none"> - Include indoor and outdoor space - Integrate into community centre/s 	1 per 10,000 people (ie 1 per community hub)	Mix of Council and community provision

AGED AND DISABILITY

Home and Community Care	- Including domestic assistance, personal care, Meals on Wheels, Home Maintenance, Assessment Services, Planned Activity Groups	80% of the population who indicate a need for assistance (ABS Census) http://profile.id.com.au/warrnambool/assistance	Mix of Council, community and private provision
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Service	Desirable Features	Benchmark	Future service/ infrastructure provider
Rural Access	- Provided for in Admin and Co-ordination Section		Council
Delivered meals dispatch facility	- Integrated with appropriate meal provider facility/kitchen or community centre -	1 per 40,000 people (ASR)	Council
Senior Citizens Centres	Senior groups are increasingly undertaking their activities at general meeting spaces in community centres or halls.	Demand driven	Community

GENERAL COMMUNITY SERVICES

<p>Multi Purpose Community Centre - Large</p> <ul style="list-style-type: none"> • Multiple meeting spaces • Larger activity room/s • Community Kitchen facilities • Foyer & administration/co-ordination areas • Information Technology training room • Outside area which may include a BBQ, garden or men's shed • 'Youth friendly' spaces • Spaces which provide for flexible use • As part of a multi-purpose community centre – eg. early years, youth, family and aged services, recreation, arts and other compatible community services. • Best location: accessible by public transport, car parking and open space. 	1 facility per 40,000 – 50,000 residents	<p>Council is lead for infrastructure.</p> <p>Program may be delivered by Council and other community organisations (shared provision)</p>
<p>Multi Purpose Community Centre (Neighbourhood level Community Hub)</p> <ul style="list-style-type: none"> • Local meeting rooms and activity spaces that can be utilised by Council, community organisations and groups. • Adaptable, flexible and accessible facilities which can accommodate uses and users from across the community including children, youth, families, older adults etc. • Spaces should be available for playgroups and be child friendly. • Large lockable cupboards for storage of user groups' own supplies and equipment • Best location: accessible by public transport, car parking and open space. 	1 facility per 10,000 residents	<p>Council is lead for infrastructure.</p> <p>Program may be delivered by Council and/or other community organisations</p>

Service	Desirable Features	Benchmark	Future service/ infrastructure provider
Meeting spaces	<ul style="list-style-type: none"> • Small to large accessible, quality spaces within a range of facilities – multipurpose Community Centres, Libraries, halls, recreation facilities, etc. • Meeting spaces need to be available to playgroups and be child friendly <ul style="list-style-type: none"> • Need directory of meeting spaces and venues <ul style="list-style-type: none"> • Drop off point • Storage space for tables, chairs and racks • accessible toilets, good heating and cooling • Catering facilities including instant hot water <ul style="list-style-type: none"> • Non-slip, level floors • Doors with user-friendly locks • Important to ensure equitable access/pricing 	<p style="text-align: center;"><u>Per ASR 2008</u></p> Small – 1 x <20 capacity venue per 4,000 people Small-Medium – 1 x 21-50 capacity venue/8,000 people Medium – 1 x 51-100 capacity venue per 8,000 people Medium-Large 1 x 101-200 capacity venue/8,000 people Large – 1 x 200+ capacity venue/20,000 people	Mix of Council, community and private provision
Volunteer Resource Centre	<ul style="list-style-type: none"> • Integrated into community centre 	1 per 50,000 people	Council
Neighbourhood House Spaces	- Accessible facilities which meet the needs of the community – young people, families, older people, etc.	1 house per 15,000	Other (Community funded by DHS)
Office Accommodation for Community Services Administration and Co-ordination Staff	- Integrated into community centres, children’s services centres, or other service delivery location to support the adopted model of service -	12.5 EFT per 10,000 population *Excludes youth, immunisation, OSHC & Vacation Care.	Council
ARTS AND CULTURE			
Arts and Performance Centre	Stand alone facility located in prominent community/ civic/ commercial hub. Meets professional and community performing and visual arts needs: <ul style="list-style-type: none"> • large auditoriums/theatres (upwards of 300-400 seats) <ul style="list-style-type: none"> • exhibition spaces • function rooms • rehearsal areas • studio and administration spaces 	1 facility per municipality	Council
Community Arts Space	<ul style="list-style-type: none"> • Flexible, multi-purpose, shared use • Ideally provided within multi-purpose community centres 	1 per 10,000 people	Mix of Council and community provision
EDUCATION & TRAINING			
Primary School – Government	Ideally located to maximise public and active transport options for students and create a sense of place for communities especially in new, fast growing areas.	1 school per 8000-10,000 people	State Government
Secondary School - Government	Ideally located to maximise public and active transport options for students.	1 school per 25,000 to 30,000 people	State Government

17.3 Current Community Infrastructure, Facilities and Services

CSIP Planning Area	Service Type	Infrastructure Description	Address	Small Area
1	Kindergarten 4yo	Beamish Street Kindergarten	21 Beamish St	West
1	Kindergarten 4yo	Dennington Kindergarten	42705 The Esplanade	Dennington
1	Long Day Care	Good Start Early Learning Centre Dennington	135 Harrington Road	West
1	Meeting Space	A. H. Davidson Oval: Social Club		West
1	Meeting Space	Dennington Bowls Club		Dennington
1	Meeting Space	Dennington Oval: P. G. Kelson Pavilion		Dennington
1	Non-Government Primary School	St Johns Primary Catholic	263 Russwell St	Dennington
1	Outside School Hours Care Centre	Warrnambool Stadium: Basketball (ARC)	71-77 Caramut Rd	West
1	Primary School	Warrnambool West Primary School	Hoddle St	West
1	Secondary School	Brauer College	Caramut Rd	West
2	Kindergarten 4yo	South Warrnambool Kindergarten	24 Stanley St	South Merrivale -
2	Large Meeting Space	Breakwater: Foreshore Pavilion	57-60 Viaduct Rd	South Merrivale -
2	Long Day Care	Matron Swinton Child Care Centre	13-15 Lipook Ct	South Merrivale -
2	Medium to Large Meeting Space	Friendly Societies' Recreation Reserve: A. L. Lane Community Centre	51-57 Hyland St	South Merrivale -
2	Meeting Space	Athletics Pavilion		South Merrivale -
2	Meeting Space	Harris Street Reserve: Dog Obedience Pavilion		South Merrivale -
2	Meeting Space	Harris Street Reserve: H. I. Stephenson Pavilion Building		South Merrivale -
2	Meeting Space	Merrivale Oval: W. A. Fairy Pavilion		South Merrivale -
2	Primary School	Merrivale Primary School	158-164 Merrivale Dr	South Merrivale -
2	Small Meeting Space	Merri View Gallery (Old Scout Hall)	41064 Coramba Ct	South Merrivale -
3	Community Art Space	Warrnambool Art Gallery	26 Liebig Street	Central
3	Community Centre	Archie Graham Centre	118-120 Timor St	Central
3	Kindergarten 3yo	Swan Reserve Buildings: Children's Services Centre	550-600 Raglan Pde	Botanic
3	Kindergarten 4yo	Central Kindergarten	2 Manifold St	Botanic
3	Kindergarten 4yo	Florence Collins Child Care Centre	45-47 Kepler St	Central
3	Kindergarten 4yo	Swan Reserve Buildings: Children's Services Centre	550-600 Raglan Pde	Botanic
3	Large Meeting Space	Lighthouse Theatre	185 Timor St	Central
3	Long Day Care	Florence Collins Child Care Centre	45-47 Kepler St	Central
3	Maternal & Child Health	Archie Graham Centre	118-120 Timor St	Central
3	Maternal & Child Health	Florence Collins Child Care Centre	45-47 Kepler St	Central
3	Maternal & Child Health	Swan Reserve Buildings: Children's Services Centre	550-600 Raglan Pde	Botanic
3	Meals Dispatch Facility	Archie Graham Centre	118-120 Timor St	Central
3	Medium Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Medium Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Medium Meeting Space	Mozart Hall	2 Gillies St	Central
3	Medium to Large Meeting Space	C.W.A. Club Rooms	30 Kepler St	Central
3	Meeting Space	C.W.A. Club Rooms		Central
3	Meeting Space	City Band Hall		Central
3	Meeting Space	Girl Guide Hall		Central

CSIP Planning Area	Service Type	Infrastructure Description	Address	Small Area
3	Meeting Space	History House		Central
3	Meeting Space	Mechanics Institute Hall		Central
3	Meeting Space	Mozart Hall		Central
3	Meeting Space	Surf Club		Central
3	Meeting Space	Swan Reserve Buildings: Children's Services Centre	550-600 Raglan Pde	Botanic
3	Meeting Space	Warrnambool Lawn Tennis Club		Botanic
3	Non-Government Primary School	St Josephs Primary School	70 Botanic Rd	Botanic
3	Non-Government Secondary School	Emmanuel College Secondary	Ardist and Canterbury Rd	Botanic
3	Occasional Child Care	AquaZone	Queens Road	Central
3	Outside School Hours Care Centre	New Life Christian Church	41 Bromfield Street	Botanic
3	Planned Activity Group	Archie Graham Centre	118-120 Timor St	Central
3	Planned Activity Group	Archie Graham Centre	118-120 Timor St	Central
3	Planned Activity Group	Archie Graham Centre	118-120 Timor St	Central
3	Planned Activity Group	Archie Graham Centre	118-120 Timor St	Central
3	Planned Activity Group	Archie Graham Centre	118-120 Timor St	Central
3	Playgroup	Christ Church Playgroup	Koroit Street	Central
3	Playgroup	St Josephs Playgroup	Lava Street	Central
3	Playgroup	Swan Reserve Buildings: Children's Services Centre	550-600 Raglan Pde	Botanic
3	Playgroup	Uniting Church Child Care Centre Playgroup	115 Koroit Street	Central
3	Primary School	Warrnambool Primary School	3-13 Jamieson St	Botanic
3	Small Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Small to Medium Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Small to Medium Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Small to Medium Meeting Space	Archie Graham Centre	118-120 Timor St	Central
3	Small to Medium Meeting Space	City Band Hall	21 Kepler St	Central
3	Small to Medium Meeting Space	History House	2 Gillies St	Central
4	Kindergarten 4yo	East Warrnambool Kindergarten	22E-26E Lava St	East Racecourse -
4	Meeting Space	Croquet Club: Pavilion		East Racecourse -
4	Meeting Space	Hockey Club: Pavilion		East Racecourse -
4	Meeting Space	J. D. E. Walter Oval: Hetherington Pavilion		East Racecourse -
4	Meeting Space	R. W. Mack Oval: Social Club		East Racecourse -
4	Meeting Space	Reid Oval: East Warrnambol Club Rooms		East Racecourse -
4	Meeting Space	Reid Oval: Hogan Pavilion (Umpire's Rooms)		East Racecourse -
4	Meeting Space	Reid Oval: Warrnambool Club Social Club Rooms		East Racecourse -
4	Meeting Space	Table Tennis Club: Stadium		East Racecourse -
4	Neighbourhood House Program	Warrnambool Community House	17 Fleetwood Crt	East Racecourse -
4	Playgroup	Tap Playgroup	Fleetwood Court	East -

CSIP Planning Area	Service Type	Infrastructure Description	Address	Small Area
				Racecourse
4	Secondary School	Warrnambool College	Grafton Rd	East - Racecourse
6	Kindergarten 4yo	Lions/Hopkins Kindergarten	31 Gladstone St	South East - Hopkins
6	Long Day Care	Honey Pot Childcare Centre	76 Bostock St	South East - Hopkins
6	Long Day Care	Sherwood Park Child Care Centre	10669 Princes Hwy	South East - Hopkins
6	Meeting Space	Hopkins River Ski Club: Club Rooms		South East - Hopkins
6	Meeting Space	Proudfoots Boathouse		South East - Hopkins
6	Meeting Space	Scout Hall (Arts Workshop)		South East - Hopkins
6	Meeting Space	Tooram Scout Hall		South East - Hopkins
6	Meeting Space	Warrnambool Angling Club: Angling Clubrooms		South East - Hopkins
6	Non-Government Primary School	Our Lady Help of Christians	2 Selby Rd	South East - Hopkins
6	Playgroup	Warrnambool Playgroup	Otway Road	South East - Hopkins
6	Primary School	Warrnambool East Primary School	Ward St	South East - Hopkins
7	Kindergarten 3yo	Kings College	44 Balmoral Road	North East
7	Kindergarten 4yo	Kings College	44 Balmoral Road	North East
7	Long Day Care	Goodstart Early Learning Warrnambool North	121 Whites Road	North East
7	Non-Government Primary School	King's College K-12	44 Balmoral Road	North East
8	Medium Meeting Space	Bushfield Recreation Reserve: Community Hall	596 Hopkins Hwy	Bushfield - Woodford
8	Meeting Space	Bushfield Recreation Reserve: Community Hall		Bushfield - Woodford
8	Playgroup	Woodford Playgroup	Mill Street	Bushfield - Woodford
8	Primary School	Woodford Primary School	8 Victoria Street	Bushfield - Woodford
9	Kindergarten 3yo	Allansford Kindergarten	82 Ziegler Pde	Allansford - Rural East
9	Kindergarten 4yo	Allansford Kindergarten	82 Ziegler Pde	Allansford - Rural East
9	Maternal & Child Health	Allansford Kindergarten	82 Ziegler Pde	Allansford - Rural East
9	Medium Meeting Space	Allansford Mechanics Institute Hall	12 Ziegler Pde	Allansford - Rural East
9	Meeting Space	Allansford Recreation Reserve: Pavilion (West Oval) (New)		Allansford - Rural East
9	Playgroup	Allansford Playgroup	Ziegler Parade	Allansford - Rural East
9	Primary School	Allansford Primary	10 Frank St	Allansford - Rural East



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