



# Welcoming Business Program



RuralAccess

Building Inclusive Communities

A 'Welcoming Business' is a business endorsed by Warrnambool City Council's Rural Access Program. Welcoming Businesses are committed to providing an accessible and inclusive environment. The businesses listed below have satisfied a set of minimum standards relating to physical access, communication and customer service. This includes

- Main entrance must be free of any steps that are more than 5mm high
- Main entrance must be at least 800mm wide
- Aisles within the business must be at least 1000mm wide
- Where toilets are provided, one must be an accessible toilet
- Height of manual door handles must be between 900-1100mm
- Doors should be easy to open and not require excessive force
- Signage promoting accessible facilities within the business should be prominent
- 'Communicating with People with a Disability' booklet must be distributed to staff
- Staff should be proactive in accommodating people with a disability

Endorsed Welcoming Businesses have been listed alphabetically under the following categories.

- Retail/Shopping/Professional Services
- Recreation and Culture
- Cafés and Restaurants
- Community and Government Services

For further information on the Welcoming Business Program visit [www.warrnambool.vic.gov.au/wbp](http://www.warrnambool.vic.gov.au/wbp) or contact your Rural Access Officer on 03 55559 4800

Retail/Shopping/Professional Services	
Adairs	118 Lava Street
Aldi	251 Lava Street
All Fresh Seafood	Shop 11, Norfolk Plaza
ANZ Bank	141 Liebig Street
Aqua Life	Shop 4, Norfolk Plaza
Armadio	83 Liebig Street
Athletes Foot	Shop 2/108 Liebig Street
Australian Unity	164 Liebig Street
Autograph	Shop 1/108 Liebig Street
Autumn Nails	9/159 Koroit Street

Bakers Delight	Tenancy 12, 154 Koroit Street
Bakers Delight	Shop 13, Norfolk Plaza
Bakers Paradise	Shop 4/84 Mortlake Road
Bamboo Massage	Gateway Road
Bank of Melbourne	163 Liebig Street
Bargain Buys	121-123 Liebig Street
BCF	49 Raglan Parade
Bendigo Bank	104 Liebig Street
Best & Less	Gateway Plaza
Bicycle Centre Warrnambool	Shop 3, 49 Raglan Parade
Blue Illusion	147 Koroit Street
Boolistic	105a Liebig Street
Bowman Financial Services	23 Fairy Street
Bras 'n Things	1/125 Liebig Street
Brian O'Halloran & Co	92 Liebig Street
Browns Depot Bakery	106A Koroit Street
Brumbys	Centro
Bunnings	Cnr Horne Road & Raglan Pde
Cartridge World	Shop 6, Norfolk Plaza
Cash Converters	165 Koroit Street
Cheap as Chips	Shop 1, 49 Raglan Parade
Cheesecake Shop	Shop 3, Bayside City Plaza
Chemist Warehouse	Gateway Plaza
Clark Rubber	49 Raglan Parade
Coco Hair & Beauty	Gateway Plaza
Coffee Treat	64 Liebig Street
Coles Supermarket	Centro Warrnambool
Coles Supermarket	130 Lava Street
Coles Supermarket	Gateway Plaza
Collins Booksellers	159 Liebig Street
Commonwealth Bank	118 Liebig Street
Cotton On	Gateway Plaza
Cotton on Body	Gateway Plaza
Cotton On Kids	Gateway Plaza
Country Impressions	Shop1, Bayside City Plaza
Country Meats	Centro
Crowe Horvath	144-152 Fairy Street
Cutie Nails	Gateway Plaza
Dan Murphys	Gateway Road
Darrian Office & Art Supplies	176 Fairy Street
Darriwell Farm	101a Liebig Street
Dennington Fish Shop	Dennington Plaza, Raglan Pde
Direct Chemist Outlet	Tenancy 11, 154 Koroit Street
Direct Chemist Outlet	1330 Raglan Parade
Direct Chemist Outlet	Centro
Dominos Pizza Shop	Centro
Drum Drum	167 Fairy Street
EB Games	Gateway Plaza
eResources	78 Fairy Street
Express Alterations	170 Liebig Street
Factorie	Gateway Plaza
Falk & Co	223 Koroit Street
Fantastic Furniture	49 Raglan Parade
Faull's Shoes	117 Liebig Street
Flight Centre Warrnambool	162 Koroit Street
Forty Winks	88 Raglan Parade
From the Feet Up	220 Lava Street

Gateway Newsagency	Gateway Plaza
GMHBA	114 Lava Street
Good Guys	49 Raglan Parade
Gunners Office Equipment	16 Fairy Street
Hair House Warehouse	126 Liebig Street
Hammonds Paints	157 Fairy Street
Harper's Bathroom	84 Raglan Parade
Harris Scarfe	Shop 11, 49 Raglan Parade
Harvey Norman	84 Raglan Parade
Hopkins Medical Centre	301 Timor Street
Horseland Warrnambool	203 Lava Street
Ichiban	Gateway Plaza
IGA/BP	98 Mortlake Road
Intersports	49 Raglan Parade
Ishka	107 Kepler Street
italktravel	124 Lava Street
Jamieson Street Medical Clinic	Centro Warrnambool
Jean Jail	138 Koroit Street
Jeans West	154 Koroit Street
Jellie McDonald Solicitors	77 Fairy Street
Jetset Warrnambool	142 Fairy Street
John Ryan Real Estate Pty Ltd	68 Kepler Street
Joroni Embroidery	Shops 2 & 3, Norfolk Plaza
Joseph Land Surveying P/L	15 Fairy Street
Kathmandu	148 Liebig Street
Katies	153 Liebig Street
Kevin Paisley Eyewear	161 Liebig Street
Kmart	Gateway Plaza
Leahy's Retravision	227 Koroit Street
Lifestyle Living	101 Liebig Street
Lizzie's Labels of Love	100 Liebig Street
Lowes Menswear	Gateway Plaza
McMahon & Owen	152 Liebig Street
Macey's Bistro	199 Fairy Street
Maddens Lawyers	219 Koroit Street
Materia Bros. Fruit & Vegetable	138 Liebig Street
MGA Insurance Brokers Pty Ltd	174a Timor Street
Michael Hill Jewellers	Gateway Plaza
Michael J Lynch Pty Ltd	25 Fairy Street
Miller's	Gateway Plaza
Monaghan's Healthwise Pharmacy	140 Fairy Street
Morgan Stockbrokers	259 Timor Street
Multicomm	160 Fairy Street
NAB Business Centre	70 Kepler Street
National Hearing Care	13/154 Koroit Street
Norfolk Butchers	Shop 10 Norfolk Plaza
Norfolk Lotto	Shop 4, Norfolk Plaza
Noni B	Gateway Plaza
Omni Healthcare	11 Fairy Street
OPSM	155 Liebig Street
PACE	165 Fairy Street
Payless Shoes	Gateway Plaza
People's Choice Credit Union	Gateway Plaza
Pet Stock	88 Raglan Parade
Phillip Hill Hair Design	Shop 9, Norfolk Plaza
PM Design Group	223 Koroit Street
Pontings Hardware	112 Kepler Street

Pre Mix Kings	159B Lava Street
Priceline	110 Liebig Street
Prime Television	123 Kepler Street
Prouds Jewellers	6/154 Koroit Street
Provincial Home Living	125 Liebig Street
RACV	159 Koroit Street
R B Sellars	119 Lava Street
Reclaim Hair & Beauty	162 Koroit Street
Red Circle Real Estate	174 Timor Street
Reece Plumbing	522 Raglan Parade
Reject Shop	149 Koroit Street
Reject Shop	Gateway Plaza
Richardson & Dennis Insurance Agencies	182 Fairy Street
Rivers	Shop 10, 49 Raglan Parade
Rockmans	147 Liebig Street
Roger Cussen Property Specialist	15 Fairy Street
Sacks Jewellers	113 Liebig Street
Salvation Army Thrift Shop	197 Lava Street
Same Day Blinds	Shop 7, Norfolk Plaza
Sanity	Gateway Plaza
Sapphire Hair Studio	Bayside City Plaza
Sinclair Wilson	257 Timor Street
Snap Fitness Warrnambool	Shop 13, Bayside City Plaza
Somer Toprak Optometrist	36 Kepler Street
Soulsby & Struth	103 Liebig Street
South West Conveyancing	92c Liebig Street
South West Credit Union	117 Lava Street
Specsavers	105b Liebig Street
Sportspower	175 Liebig Street
Spotlight	84 Raglan Parade
Strandbags	Gateway Plaza
Stringer Clark	129 Timor Street
St Vincents Opportunity Shop	180 Fairy Street
Style 105	105 Liebig Street
Subway	Shop 1, Norfolk Plaza
Supercheap Auto	84 Raglan Parade
Surf Co.	136 Koroit Street
Sussans	107 Liebig Street
Suzanne Grae	Gateway Plaza
Swinton's Supermarket	221 Timor Street
Tait's Legal	121 Kepler Street
Target	Koroit Street
Tatts	Centro
Tatts	Gateway Plaza
That Furniture Store	88 Raglan Parade
Telstra Experience Centre	Gateway Plaza
Telstra Store	173 Koroit Street
The Laboratory	156 Liebig Street
Thomas Jewellers	158 Liebig Street
Tim Rayner Audiology	334 Timor Street
Tir Na Nog Skin & Body Therapy	75 Liebig Street
Tobacconists, Gifts & Accessories	122 Lava Street
Tradelink Plumbing Supplies	27 Fairy Street
TS 14+	7/154 Koroit Street
Umhauers	Shop 14, 49 Raglan Parade
Unisexcuts	191 Liebig Street
Warrnambool Beach Club	108 Liebig Street

Warrnambool Books	169 Fairy Street
Warrnambool Country Meats	Centro Warrnambool
Warrnambool Diving Service	179a Fairy Street
Warrnambool Knock on Wood	242 Timor Street
Warrnambool Motorcycle & Gardening Products	1055 Raglan Parade
Warrnambool Plumbtec	254 Timor Street
Warrnambool Veterinary Clinic	514 Raglan Parade
Wendy's	Gateway Plaza
Westpac	161-165 Koroit Street
Woolworths Central	745-763 Raglan Parade
Woolworths East	Gateway Road
Woolworths Dennington	Cnr Russell St & Raglan Pde
Zest	249 Timor Street

## Recreation and Culture

Aquazone	Queens Road
City Memorial Bowls Club	50 - 58 Cramer Street
Great Ocean Road Ten Pin Bowl	153 Timor Street
Warrnambool Art Gallery	26 Liebig Street
Warrnambool Basketball Stadium (ARC)	Caramut Road
Warrnambool Bowls Club	75 Timor Street
Warrnambool Football Club	Cramer Street
Warrnambool Lighthouse Theatre	185 Timor Street

## Cafés and Restaurants

Bamboo Juice	123a Liebig Street
Better Bake Cafe	Gateway Plaza
Brightbird Cafe	157 Liebig Street
Cafe Lava	235-237 Lava Street
Carpark Café	14/125 Liebig Street
Clock Tower Café	123 Lava Street
Gloria Jeans	1/154 Koroit Street
Gloria Jeans	Gateway Plaza
Harrys Fish & Chips	Centro
Hopkins River Milk Bar	Hopkins Road
Hungry Jacks	Gateway Plaza, Raglan Parade
Kebabs on Kepler	38 Kepler Street
KFC	602 Raglan Parade
McDonalds Warrnambool Central	565 Raglan Parade
Morriss Road Milk Bar	116 Morriss Road
Noodle Box	95 Liebig Street
Piccolo Coffee Roasters	Shop 8, Norfolk Plaza
Pinky's Pizza	68 Liebig Street
Paninis	173 Koroit Street
Pippies	Flagstaff Hill
Purple Coffee Cup	Shop 1, Dennington Plaza
Reggie's Tea House	92b Liebig Street
Reunion Café Bar & Restaurant	164 Koroit Street
Sushi Noodle	112 Lava Street
Walsh Street Cafe	29 Walsh Street
Zambrero	71 Liebig Street

## Community and Government Services

Archie Graham Community Centre	118 - 130 Timor Street
Australia Post	169 Koroit Street
Australian Hearing	135 Timor Street
Australian Electoral Commission	100 Kepler Street
Australian Red Cross Blood Service	2 Fairy Street
Bethany	24-36 Fairy Street
Brophy Community and Youth Complex	210 Timor Street
Centrelink/Medicare	109 Lava Street
Department of Human Services	2/109 Lava Street
Department of Primary Industries	78 Henna Street
GenU	166a Koroit Street
Gunditjmara Aboriginal Cooperative	135 Kepler Street
Gunditjama Health Clinic	3 Banyan Street
Matchworks Training	2/120 Lava Street
McKillop Family Services	202 Lava Street
Mpower	71 Koroit Street
phn Western Victoria	Bayside City Plaza
Roma Britnell MP	94 Liebig Street
Rural Finance Corporation	200 Lava Street
Salvo Connect	66 Kepler Street
South West Healthcare	Ryot Street
South West Community Health	Koroit Street
South West TAFE	Timor Street
Southern Stay Direct Care Service	181 Fairy Street
St Laurence Employment Services	143 Timor Street
Tourist Information Centre	Flagstaff Hill, Merri Street
Victorian Legal Aid	185 Fairy Street
Wannon Water	25 Gateway Road
WDEA	52-54 Fairy Street
Warrnambool City Council	25 Liebig Street
Warrnambool Law Courts	218 Koroit Street
Warrnambool Police	214 Koroit Street
Worksafe	76 Henna Street

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